

# FORT HOOD COMMUNITY SERVICES COUNCIL MEETING

May 27, 2020

10:30 am – 12:00 pm

FaceBook Live

- |   |  |
|---|--|
| 1. Welcome                                      | COL Kelly Webster<br>III Corps and Fort Hood<br>Chief of Staff     |
| 2. Opening Remarks                              | COL Jason Wesbrock<br>Fort Hood Garrison Commander                 |
| 3. Community Updates                            |  |
| a. <u>Carl R. Darnall Army Medical Center</u>   | COL Richard Malish<br>Commander                                    |
| b. <u>Directorate of Public Works</u>           | Mr. Brian Dosa<br>Director   |
| c. <u>Commissary</u>                            | Ms. Vicki Walker (by Dr. Craig)<br>Commissary Officer, Clear Creek |
| d. <u>Army &amp; Air Force Exchange Service</u> | Mr. Dan Wise (by Dr. Craig)<br>General Manager                     |
| e. <u>Director of Family and MWR</u>            | Dr. Peter Craig<br>Director  |
| 4. Closing Remarks                              | COL Jason Wesbrock<br>Fort Hood Garrison Commander                 |

**Community Events Calendar and Community Information Sheet are available at**

<https://hood.armymwr.com//programs/csc-calendar-events>

**For additional information, contact Army Community Service at (254) 553-1593 or e-mail**  
[usarmy.hood.imcom-fmwrc.list.community-services-council@mail.mil](mailto:usarmy.hood.imcom-fmwrc.list.community-services-council@mail.mil)

***Next CSC Meeting: 24 June 2020 at 10:30 a.m. at Community Events & Bingo Center.***

## CSC Documents



<https://www.facebook.com/pg/forthoodfmwr/videos/11>



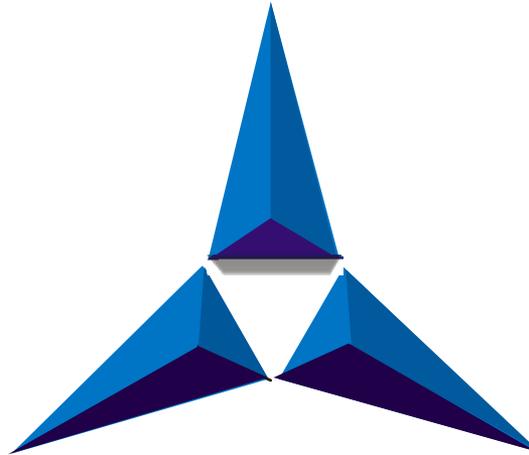
**Some presentations and materials distributed at Community Services Council do not represent the views of the Army or Fort Hood and do not constitute an endorsement, recommendation, or favoring by the Army or Fort Hood.**

# COMMUNITY SERVICES COUNCIL MEETING

## May 27, 2020

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**COL Kelly L. Webster  
III Corps and Fort Hood  
Chief of Staff**

**COMMUNITY SERVICES COUNCIL MEETING – May 27, 2020**  
**OPENING REMARKS**

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**COL Jason Wesbrock**  
**USAG Fort Hood**  
**Garrison Commander**

**CSC DOCUMENTS**



**QR CODE**

**See back of the agenda**

**or**

**go online to**

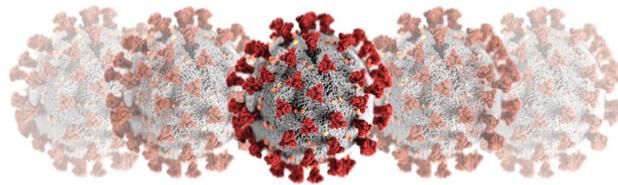
**<https://hood.armymwr.com//programs/csc-calendar-events>**

# Carl R. Darnall Army Medical Center Healthcare Delivery Update

COL Richard Malish  
Commander

(254) 288-8001

[richard.g.malish.mil@mail.mil](mailto:richard.g.malish.mil@mail.mil)



**Mr. Brian Dosa**

**Directorate of Public Works**  
**Director**

**(254) 287-5500**

**[brian.l.dosa.civ@mail.mil](mailto:brian.l.dosa.civ@mail.mil)**

# COMMUNITY SERVICES COUNCIL MEETING – May 27, 2020

## GARRISON SERVICES UPDATE

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### *Available Services*

*Call 254-287-2113 for any inquiries regarding service continuity*

<b>Directorate of Public Works (DPW)</b>			
Fort Hood Family Housing Work Orders	(254) 532-3133		Execute all priority DMOs.
All Other Work Orders (Non-Family Housing)	(254) 287-2113		Execute all priority DMOs.
Custodial Services	(254) 287-2113		
Solid Waste Services	(254) 287-2113		
Recycle Collection and Processing	(254) 287-2113		Collecting daily; processing twice weekly (Tues/Thurs)
Pest Management Services	(254) 287-2113		
Animal Control Services	(254) 287-2113		
Unit Pollution Prevention Services	(254) 287-2113		

# COMMUNITY SERVICES COUNCIL MEETING – May 27, 2020

## GARRISON SERVICES UPDATE

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### *Road Construction*

#### **Repair Wratten Drive**

- Tank Destroyer to Santa Fe
- Complete by 15 June 2020

#### **Repair 72nd Street**

- Old Ironsides to 761<sup>st</sup> Tank Battalion
- Complete by 31 July 2020

#### **Repair Clarke Road**

- I-14 to Mohawk Road
- Complete by 31 October 2020

#### **Repair 79th/80th Streets**

- Complete by 30 November 2020

#### **Repair Clear Creek Road**

- West Range to Old Ironsides
- Complete by 31 December 2020



**COMMUNITY SERVICES COUNCIL MEETING – May 27, 2020**  
**GARRISON SERVICES UPDATE**

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**Ms. Vicki Walker**  
**Commissary Officer, Clear Creek**

**(254) 287-7898**

**[Vicki.Walker@deca.mil](mailto:Vicki.Walker@deca.mil)**

**Mr. Edmund Keifer**  
**Commissary Officer, Warrior Way**

**(254) 287-8025**

**[Edmund.Keifer@deca.mil](mailto:Edmund.Keifer@deca.mil)**

# COMMUNITY SERVICES COUNCIL MEETING – May 27, 2020

## GARRISON SERVICES UPDATE

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We are still experiencing distribution challenges. This list will change as availability changes at each location:

- Sanitizing cleaning products (hand sanitizer, wipes, Lysol, etc.)
- Paper Products (toilet paper, paper towels)
- Dry beans
- Dry pastas

Meat: No purchase limits on meat. But there has been an increase in pricing, yet still significantly lower than off-post.

Please check at individual stores as inventory and availability changes daily.

**"We thank you for shopping YOUR Commissary."  
*Be Safe***

**COMMUNITY SERVICES COUNCIL MEETING – May 27, 2020**  
**GARRISON SERVICES UPDATE**

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**Mr. Daniel Wise**  
**Army & Air Force Exchange Service**  
**General Manager**

**(254) 532-6537**  
**[wised@aafes.com](mailto:wised@aafes.com)**

# COMMUNITY SERVICES COUNCIL MEETING – May 27, 2020

## GARRISON SERVICES UPDATE

- The Clear Creek and TJ Mills Food Courts have launched their curbside pick-up, and have reopened 25% of their seating.
- Palmer Theater resumed operation Friday, May 22\*
- Drive-Thru Coffee Beanery on Clear Creek by Class VI is now open! Monday-Saturday 0600-2000, Closed Sunday. Walk-up window also available.

ORDER ONLINE
TO-GO CURBSIDE PICKUP

Get your food **FAST** with our **TO-GO CURBSIDE PICKUP**  
Now available at

<b>Clear Creek Food Court</b>    <small>1100-1900 Daily (Weekend hours may vary)</small>	<b>TJ Mills Food Court</b>    <small>1100-1900 Daily (Weekend hours may vary)</small>
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Visit [myexchangefood.com](http://myexchangefood.com) or scan the QR Code.  
Look for the designated parking behind the Food Court and call the number on the sign and let us know you're here.

Clear Creek: 254-338-8738  
TJ Mills: 254-338-1595

[myexchangefood.com](http://myexchangefood.com)

NOW OPEN!

## PALMER THEATER SCHEDULE

BLDG. 334 • 31ST AND 761ST TANK BATTALION

<b>FRIDAY, MAY 29</b> <small>1900 - The Photograph (PG-13)</small>	<b>SATURDAY, MAY 30</b> <small>1300 - Playmobil: The Movie (PG) 1600 - Sonic the Hedgehog (PG) 1900 - Brahms: The Boy II (PG-13)</small>	<b>SUNDAY, MAY 31</b> <small>1300 - Sonic the Hedgehog (PG) 1600 - 1917 (R)</small>
<b>FRIDAY, JUNE 05</b> <small>1900 - Black Panther (PG-13)</small>	<b>SATURDAY, JUNE 06</b> <small>1300 - Antman and the Wasp (PG-13) 1600 - Aquaman (PG-13) 1900 - Captain Marvel (PG-13)</small>	<b>SUNDAY, JUNE 07</b> <small>1300 - Spiderman: Into the Spider-verse (PG) 1600 - Spiderman: Far From Home (PG-13)</small>
<b>FRIDAY, JUNE 12</b> <small>1900 - Jurassic World: Fallen Kingdom (PG-13)</small>	<b>SATURDAY, JUNE 13</b> <small>1300 - Car 3 (G) 1600 - How to Train Your Dragon: The Hidden World (PG) 1900 - Pacific Rim Uprising (PG-13)</small>	<b>SUNDAY, JUNE 14</b> <small>1300 - Teen Titans Go! to the Movies (PG) 1600 - Rampage (PG-13)</small>

realD 3D

ADMISSION PRICES					
➤	Adult	2D \$5.75 3D \$7.75	Child	2D \$4.25 3D \$6.25	◀

ALL PRICES SUBJECT TO CHANGE

MOVIE HOTLINE: 254.287.3851



**Dr. Peter Craig**  
**Family and Morale, Welfare and Recreation**  
**(Family and MWR)**  
**Director**

**(254) 287-4339**

**[peter.craig.naf@mail.mil](mailto:peter.craig.naf@mail.mil)**

# COMMUNITY SERVICES COUNCIL MEETING – May 27, 2020

## GARRISON SERVICES UPDATE

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### Limitless Youth Fitness Clinics

Join Youth Sports & Fitness with a week of nothing but fun and fitness.

Children will participate in various fitness exercises and activities that help to enhance their endurance, flexibility, stamina and overall health. For additional information, please call Youth Sports & Fitness at 254-288-3770.

July 6-10 & July 20-24 (Enrollment start June 1)  
Camps will be held at Bronco YC and High Chaparral YC  
Grades 2-6  
Cost: \$35



### Child & Youth Services Annual Online Registration

You can now initiate your annual registration ONLINE!

Upload forms via CYS Webtrac (<https://go.usa.gov/xn4rd>) and, once all required forms are received, a Parent Central Services clerk will contact you to complete your virtual registration.

Please note that financial documentation required for calculating Total Family Income for full day, before/after school, and camps should NOT be uploaded.

Your Parent Central Services partner will work with you to update that information safely and securely. For more information, please contact Parent Central Services at 254-287-8029.

# The Courses of Clear Creek

Bldg. 52381, Battalion Avenue

## Now Open!

Daily Mon-Sun  
7 am to 7 pm



18 Holes  
&  
Driving  
Range



Pro Shop  
Keep safe distance



### "Safety Guidelines"

- One person per cart unless from the same household
- Carts are sanitized after each use will not have sand bottles or coolers
- Rental clubs will not be available
- No chairs or bag stands will be on the driving range
- Snack Bar is closed, drinks and snacks are available in the Pro Shop

254-287-4130

Hood.ArmyMWR.com

254-287-4130

SIGN UP  
TODAY!

# Garrison Command

## Golf Scramble

\$35pp

Optional Mulligan \$5pp

9 am Shotgun

8-8:45 Regist.

JUN

5

20  
20

Open  
to All



[Hood.ArmyMWR.com/Golf](http://Hood.ArmyMWR.com/Golf)

**COMMUNITY SERVICES COUNCIL MEETING – May 27, 2020**  
**GARRISON SERVICES UPDATE**

Sportsmen's Center  
**PRO SHOP**  
*Now Open*



**Mon-Sat, 8a.m. – 1p.m.**

*Face masks are required if 6ft of distance cannot be maintained!*

Bldg. 1937, Rod and Gun Club Loop.

**Hood.ArmyMWR.com / (254) 532-4552**

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- **Fishing, Hunting, & Area Access Permits**
  - **Pro shop retail items**
  - **Live & frozen bait**

**The Skeet Range is still closed until further notice.**

# COMMUNITY SERVICES COUNCIL MEETING – May 27, 2020

## GARRISON SERVICES UPDATE



**Mon-Fri, 7:30a.m. – 1p.m.**

*Face masks are required if 6ft of distance cannot be maintained!*

**Carry out ONLY.**

Call ahead to place your order for pickup.

**(254) 532-4552 / Hood.ArmyMWR.com**

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## GARRISON SERVICES UPDATE

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Due to the current dynamic environment regarding COVID-19 and our efforts to support our Soldiers, Family members and the local community, **Army Community Service (ACS)** continues to provide assistance via phone and/or email.

For information/questions, please call  
**(254) 287-4ACS (4227)** or Email:  
**[usarmy.hood.imcom-fmwrc.list.acs-iro@mail.mil](mailto:usarmy.hood.imcom-fmwrc.list.acs-iro@mail.mil)**

For instructions on how to submit an Army Emergency Relief (AER) application electronically, please call  
**(254) 288-7292; (254) 287-6483; (254) 553-3102; or (254) 287-8982**  
or Email **[usarmy.hood.imcom-fmwrc.list.ACS-FRB@mail.mil](mailto:usarmy.hood.imcom-fmwrc.list.ACS-FRB@mail.mil)**

**[Hood.ArmyMWR.com](http://Hood.ArmyMWR.com)**



# COMMUNITY SERVICES COUNCIL MEETING – May 27, 2020

## GARRISON SERVICES UPDATE

Report  
**Domestic Violence  
or Child Abuse**

24/7 Hotline

**254-287-CARE (2273)**

Hood.ArmyMWR.com



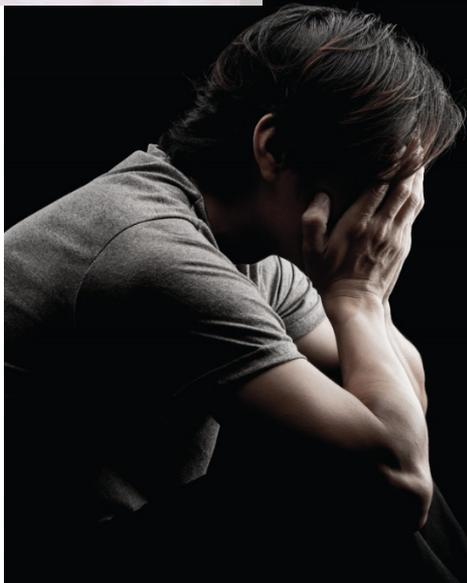
ARMY COMMUNITY SERVICE  
**ACS**  
Real Life Solutions for Separated Army Lives



 **Victims of  
Domestic  
Violence**

24/7 Hotline

**254-702-4953**



Hood.ArmyMWR.com

ARMY COMMUNITY SERVICE  
**ACS**  
Real Life Solutions for Separated Army Lives

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## GARRISON SERVICES UPDATE

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FORT HOOD'S GREAT BIG PODCAST:  
<http://www.greatbigpodcast.com>  
<http://www.facebook.com/FHGBPC>

FORT HOOD SENTINEL:  
[forthoodsentinel.com](http://forthoodsentinel.com)  
[facebook.com/forthoodsentinel](https://www.facebook.com/forthoodsentinel)

FACEBOOK:  
[facebook.com/forthood](https://www.facebook.com/forthood)  
[facebook.com/FortHoodBdcstOps/](https://www.facebook.com/FortHoodBdcstOps/)

TWITTER:  
[twitter.com/forthood](https://twitter.com/forthood)

INSTAGRAM:  
[instagram.com/thegreatplaceofficial](https://www.instagram.com/thegreatplaceofficial)

**COMMUNITY SERVICES COUNCIL MEETING – May 27, 2020**  
**CLOSING REMARKS**

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**COL Jason Wesbrock**  
**USAG Fort Hood**  
**Garrison Commander**

**Next Meeting**

**Wednesday, June 24, 2020 10:30 am**

**Community Events Center**

**[www.Hood.armyMWR.com](http://www.Hood.armyMWR.com)**

# FORT HOOD INSTALLATION SERVICES AVAILABILITY

Normal Operations  
Adjusted Operations  
Closed / Not Operational



**As of 22 May 2020**

Installation Services Status As of 22 May 2020	Contact	Status	Comments (Contact Service Provider for Specific Details of Services Available)
<p><b>NOTE:</b> Due to an abundance of caution for members of our Fort Hood community, the Fort Hood Senior Commander has ordered that <u>a face mask or cloth face covering is required to be worn at all times</u> while inside any AAFES or DeCA (Commissary) establishment. This order is in place to mitigate the risks associated with the spread of COVID-19. Face masks and cloth face coverings should continue to be worn, including in the work place, when individuals cannot maintain six feet of distance between each other in accordance with DoD and CDC guidance.</p>			
<b>Directorate of Family Morale, Welfare, and Recreation (DFMWR)</b>			
<b>Army Community Services</b>			
24/7 HOTLINE: Reporting Domestic Violence or Child Abuse	(254) 287-CARE (2273)		<b>24/7 HOTLINE</b>
24/7 HOTLINE: Victims of Domestic Violence	(254) 702-4953		<b>24/7 HOTLINE</b>
Community Information/Plans and Operations	(254) 287-2214		FACILITY CLOSED - Telephonic/Email assistance
Employment & Volunteer Services	(254) 287-6067		FACILITY CLOSED - Telephonic/Email assistance
Exceptional Family Member Program	(254) 286-6584		FACILITY CLOSED - Telephonic/Email assistance
Family Advocacy Program	(254) 287-2031		FACILITY CLOSED - Telephonic/Email assistance
Financial Readiness Program	(254) 287-8500		FACILITY CLOSED - AER Telephonic/Email assistance
Mobilization & Deployment Readiness	(254) 287-0348		FACILITY CLOSED - Telephonic/Email assistance
Survivor Outreach Services	(254) 287-9853		FACILITY CLOSED - Telephonic/Email assistance
Soldier and Family Assistance Center (SFAC)	(254) 287-9593		FACILITY CLOSED - Telephonic/Email assistance for Soldiers medically outprocessing (DD214s)
Oveta Culp Hobby Soldier & Family Readiness Center	(254) 287-0348		
<b>Business Division</b>			
Club Hood	(254) 532-5073		All events/meetings canceled through 21 June 2020
Sam Adams Brewhouse	(254) 532-5329		
Community Events and Bingo Center	(254) 532-9263		
Phantom Warrior Lanes	(254) 532-3060		
Courses of Clear Creek	(254) 539-1983		Golf Course open, including driving range and proshop; snack bar remains closed.
Sportsmen's Center	(254) 532-4552		Pro shop open Monday through Saturday from 0800 to 1300 for hunting/fishing permits and access passes. Snack bar open weekdays from 0730 to 1300 for carryout only. Skeet Range remains closed.
<b>Community Recreation Division</b>			
Apache Arts and Crafts	(254) 532-2586		
BOSS Program	(254) 287-0270		
Recreation Equipment Checkout	(254) 287-1853		
Casey Memorial Library	(254) 287-0025		Online Requests only; Submit order by 2100 Sundays; Curbside Pick-up/drop-off items Tuesdays 1000-1400.
Abrams Fitness Center	(254) 288-2880		
All Pools (indoor and outdoor)	(254) 285-5942		
Grey Wolf Fitness Center	(254) 287-0194		Medical Provider-coordinated Physical Therapy Only
West Fort Hood Fitness Center	(254) 553-2010		Medical Provider-coordinated Physical Therapy Only
Burba Fitness Center	(254) 287-8298		Medical Provider-coordinated Physical Therapy Only
Harvey Fitness Center	(254) 287-0195		Medical Provider-coordinated Physical Therapy Only
Kieschnick	(254) 287-5493		Medical Provider-coordinated Physical Therapy Only
Starker	(254) 287-9639		Medical Provider-coordinated Physical Therapy Only
Applied Fitness Center	(254) 287-5586		Medical Provider-coordinated Physical Therapy Only
Iron Horse Fitness Center	(254) 287-1346		Medical Provider-coordinated Physical Therapy Only
Fitness Classes			
Intramural/Varsity Sports	(254) 286-5760		

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<b>Directorate of Family Morale, Welfare, and Recreation (DFMWR) - continued</b>			
<b>BLORA</b>	(254) 287-2523		Existing Travel Camp Residents Only. Fishing and Boating Access to DOD ID Cardholders Only.
<b>West Fort Hood Travel Camp</b>	(254) 288-9926		Existing Travel Camp residents only.
Adventure Programs	(254) 287-4126		
Leisure Travel Services	(254) 287-7310		
Sprocket Auto Crafts	(254) 287-0011		
<b>Child Youth Services</b>			
Parent Central Services	(254) 287-8029		Open (Continue Social Distancing Protocols)
Clear Creek CDC	(254) 553-9443		<p>CYS operations are reopening in multiple waves over the next two weeks. Currently enrolled families have been contacted via CYMS, and COVID Mission Essential patrons should verify continued status directly with CYS Parent Central Services.</p> <p>For more information, please consult the CYS Facebook page or contact CYS Parent Central Services at 254-287-8029.</p>
Meadows CDC	(254) 553-8353		
Montague CDC	(254) 288-6489		
Fort Hood CDC	(254) 287-8771		
Fort Hood CDC Annex	(254) 553-9556		
Kouma SAC	(254) 285-6017		
Muskogee SAC	(254) 553-7706		
Venable SAC	(254) 616-5943		
Walker SAC	(254) 287-7950		
Bronco YC	(254) 287-6745		
Comanche YC	(254) 287-5834		
High Chaparral Youth Center	(254) 287-5646		
Montague SAC/Youth Center	(254) 553-7662		
Youth Sports	(254) 288-3770		
Skies Programs	(254) 288-1593		
<b>Directorate of Human Resources (DHR)</b>			
DHR Main Office	(254) 287-5103 / (254) 287-1809		
Work Force Development	(254) 287-5103 / (254) 287-1810		On Call
<b>ASAP Services ((254) 287-3378)</b>			
Employee Assistance Program			Reduced staffing
Drug Testing (Military)			Open (Continue Social Distancing Protocols)
Drug Testing (Civilian)	(254) 287-3378		New Hire Only
Prevention & Education (Military)			UPL 27-29 May; ADAPT 2-3 Jun
Prevention & Education (Civilian)			APRT 27 May, 30 Jun; Substance Abuse & Suicide Prevention Training 21 May, 30 Jun
Risk Reduction			Reduced staffing
<b>Military Personnel Division</b>			
Casualty	(254) 287-7200 / (254) 287-6958		Open (Continue Social Distancing Protocols)
Reassignments	(254) 287-2910		Open (Continue Social Distancing Protocols)
Passports Bldg 130	(512) 525-1552		Processing IAW State Department guidelines
Separation (ETS, Retirements, Chapters)	(254) 287-3513		Open (Continue Social Distancing Protocols)
Out Processing	(254) 287-4628 / (254) 287-9506		Open (Continue Social Distancing Protocols); calls encouraged
ID Cards	(254) 287-2518		Appointments Only; Vist ID Cards at: <a href="https://home.army.mil/hood/index">https://home.army.mil/hood/index</a> for latest information
DRC	(254) 285-6574		Open (Continue Social Distancing Protocols)
Retirement Services	(254) 338-1003		Appointments Only
Mil Per Ctr (PSDR) Bldg 130	(254)-289-8343		Appointments Only contact divina.b.bobb.civ@mail.mil; reduced manning

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<b>Directorate of Human Resources (DHR) - continued</b>			
FOIA/Privacy Act/Postal Meter/Publications Oversight	(254) 287-1809 / (254) 258-8401		On Call
<b>Soldier for Life - Transition Assistance Program ((254) 288-6735)</b>			
VOW ACT Workshop	(254) 288-6735		<a href="https://jkodirect.jten.mil">https://jkodirect.jten.mil</a> Executive VOW Workshop - 18 May
Counseling	(254) 288-2227		Virtual/Telephonic/Email
CSP Employer Briefings			
Marketing / Employer Engagement			
Job Fairs			
<b>Education Services Division ((254) 287-7329)</b>			
Computer Lab			
Basic Skills Education Program (BSEP)			For BSEP tutorials <a href="http://www.nelnetsolutions.com/dantesnet/">http://www.nelnetsolutions.com/dantesnet/</a>
Testing			Limited to Mission Essential Army Personnel Testing
Optional Briefings			
ETS/Retirement Briefings			<b>Virtual Clearing Process</b> via email/telephone; schedule Appt at: <a href="https://fhed_appt.timetap.com">https://fhed_appt.timetap.com</a> then select ETS/Retirement/Chapter Clearing option
Counseling - Go Army ED, TA, CA, Credentialing			<b>Virtual Counseling Session</b> via Telephone/Email; schedule Appointment at: <a href="https://fhed_appt.timetap.com">https://fhed_appt.timetap.com</a> Select Education Guidance Counseling
College Courses (In classroom)			
<b>Fort Hood Defense Military Pay Office (DMPO)</b>			
In/Out Processing	(254) 287-9207		Call for appointment or use mailbox to submit pay documents: <a href="#">DFAS Ft Hood JFL Mailbox dmpo IOP Travel Section</a> Out Processing Briefings on line: <a href="https://www.milsuite.mil/book/groups/fort-hood-dmpo/overview">https://www.milsuite.mil/book/groups/fort-hood-dmpo/overview</a>
Customer Service	(254) 553-3050/ (254) 553-3048		Call for appointment or use mailbox to submit pay inquiries: <a href="#">DFAS Ft Hood JFL Mailbox DMPO-HOOD-PAY-INQUIRY</a>
Military Pay Processing	(254) 287-8411/ (254) 287-5727		Use mailbox to submit pay documents: 1st CAV Units: <a href="#">DFAS Ft Hood JFL Mailbox DMPO UTL 1CAV</a> Other Units: <a href="#">DFAS Ft Hood JFL Mailbox DMPO-HOOD-UTL</a>
Military Pay Review	(254) 286-4675		Use mailbox to submit pay documents: <a href="#">DFAS Ft Hood JFL Mailbox DMPO Military Pay Review Section</a>
Separations	(254) 287-9952 / 9517		Call for Appointment. Briefings on line: <a href="https://www.milsuite.mil/book/groups/fort-hood-dmpo/overview">https://www.milsuite.mil/book/groups/fort-hood-dmpo/overview</a>
Reserve Pay	(254) 285-5909		

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Solid Waste Services	(254) 287-2113		
Recycle Collection and Processing	(254) 287-2113		Collecting daily; processing twice weekly (Tues/Thurs)
Pest Management Services	(254) 287-2113		
Animal Control Services	(254) 287-2113		
Unit Pollution Prevention Services	(254) 287-2113		
<b>Directorate of Plans, Training, Mobilization and Security (DPTMS)</b>			
Mobilization & Demobilization Operations	(254) 287-4445		
Range Operations	(254) 287-3130		
Training Support Center	(254) 287-5669		(254) 287-2488 Customer Service
Mission Training Complex	(254) 288-6715		Alt (254) 291-8817
DA Photos	(254) 287-4960		Alt (254) 458-2420
Fingerprinting	(254) 286-5377		Case by Case Basis; call (254) 681-5461
Installation Operations Center (IOC)	(254) 287-2520		
<b>AAFES Operations - See Note Above Reference Face Coverings</b>			
Main Exchange	(254) 532-7200		New hours (0900-1800 Monday-Sunday) Utilize Hand Washing Stations and Continue Social Distancing Protocols; 150-Patron Limit in the entire Building.
Gas Stations			Sanitize all gas pumps at least once every hour during hours of operation.
MCS	(254) 532-3920		Utilize Hand Washing Stations and Continue Social Distancing Protocols
Furniture Store	(254) 532-8100		Open 7 days a week Mon thru Sun 1000-1800; Continue Social Distancing Protocols
Movie Theater	(254) 287-3851		Reopen Movie Theater with same guidelines as prior to closing (50 customers max). Enhanced cleaning, social distancing.
Baklava Café	(254) 213-4441		Take out and delivery offered, add back 25% seating.
Clear Creek Food Court	(254) 532-0052		Take out/drive thru and curbside (if offered); add back 25% seating. Order Curbside at: <a href="http://www.myexchangefood.com/">http://www.myexchangefood.com/</a>
Starbucks			0700-2000 (Mon-Fri); 0800-2200 (Sat-Sun)
Subway			0800-2000 (Mon-Fri); 1030-2000 (Sat); 0900-2000 (Sun) Order Curbside at: <a href="http://www.myexchangefood.com/">http://www.myexchangefood.com/</a>
Charley's			0800-2000 (Mon-Fri); 1030-2000 (Sat); 1030-1900 (Sun) Order Curbside at: <a href="http://www.myexchangefood.com/">http://www.myexchangefood.com/</a>
Arby's			Order Curbside at: <a href="http://www.myexchangefood.com/">http://www.myexchangefood.com/</a>
Boston Market			(Coming soon) Order Curbside at: <a href="http://www.myexchangefood.com/">http://www.myexchangefood.com/</a>
Smoothie King	(254) 532-0060		1100-1800 (Mon-Sun)
Chipotle	(254) 305-8166		1045-1900 Mon-Sat; 1100-1700 Sun;
Sarku Japan	(254) 474-0710		1000-2000 Mon-Sat; 1100-1800 Sun; Take out/drive thru and delivery (if offered), add back 25% seating
Ming Tree	(254) 474-0710		
Wetzel's Pretzels	(254) 432-4757		Curbside delivery available at: <a href="https://wetzels-pretzels.com/?c=forthood">https://wetzels-pretzels.com/?c=forthood</a>

## FORT HOOD INSTALLATION SERVICES AVAILABILITY

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<b>AAFES Operations - See Note Above Reference Face Coverings - continued</b>			
TJ Mills Food Court	(254) 532-1359		Take out/drive thru and curbside (if offered); add back 25% seating. Order Curbside at: <a href="http://www.myexchangefood.com/">http://www.myexchangefood.com/</a>
Dual Food Court- Popeye's	(254) 532-1993		1000-2100 7 days a week, take out/drive thru; add back 25% seating
Dual Food Court- Burger King	(254) 532-1993		0600-2100 Mon-Fri, 0700-2100 Sat/Sun, take out/drive thru, add back 25% seating
1st CAV Burger King	(254) 532-2016		Take out/drive thru and delivery (if offered), add back 25% seating
Dunkin Donuts	(254) 532-0021		Take out/drive thru and delivery (if offered), add back 25% seating
Warrior Way Dominos Pizza	(254) 532-4444		Take out/drive thru and delivery (if offered), add back 25% seating
67th St Dominos Pizza	(254) 532-2332		Take out/drive thru and delivery (if offered), add back 25% seating
WFH Pizza Hut	(254) 213-3881		Take out/drive thru and delivery (if offered), add back 25% seating
Hospital Starbucks	(254) 532-1957		Take out/drive thru and delivery (if offered), add back 25% seating
Class Six	(254) 532-5962		Utilize Hand Washing Stations and Continue Social Distancing Protocols
III Corps Express - 24hr Express	(254) 532-1440		Observe Hand Washing and Social Distancing Protocols
Kouma Express	(254) 526-2677		0700-2200 (7 days/week); Observe Hand Washing and Social Distancing Protocols
Warrior Way Express	(254) 526-4751		0700-1900 (Mon-Sun); Observe Hand Washing and Social Distancing Protocols
Clear Creek Express	(254) 532-5307		0700-1900 (Mon-Fri); 0900-1800 (Sat-Sun); Observe Hand Washing and Social Distancing Protocols
19th St Express	(254) 532-9510		Observe Hand Washing and Social Distancing Protocols
67th St Express	(254) 532-2042		0900-1800 (Mon-Fri); 1000-1600 (Sat-Sun); Observe Hand Washing and Social Distancing Protocols
1 CAV Express	(254) 532-3628		Observe Hand Washing and Social Distancing Protocols
Hospital Express	(254) 532-1957		Observe Hand Washing and Social Distancing Protocols
37th St Express	(254) 532-8918		
Comanche Express	(254) 532-3089		
WFH Express	(254) 519-1357		
WFH Troop	(254) 539-5390		
Waco Express	(254) 666-8511		
Pershing Park	(254) 539-4016		
NFH Express	(254) 532-1320		
III Corps Coffee Beanery	(254) 432-4744		
Paul Mitchell Salon	(254) 532-7384		Mon-Sat 0900-1900 Sun 1000-1800
Coast Dental	(254) 285-2014		Enhanced medical guidelines to operate under current conditions
GNC	(254) 532-1589		Observe Hand Washing and Social Distancing Protocols
Define Brow	(254) 532-2426		
Exchange Mobile Center	(254) 532-9901		0900-1800 Mon-Sun
Great Clips	(254) 285-2066		
DME Medical Supply	(254) 213-4210		Observe Hand Washing and Social Distancing Protocols

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<b>AAFES Operations - See Note Above Reference Face Coverings - continued</b>			
H&R Block	(254) 532-8651		Observe Hand Washing and Social Distancing Protocols
Save Cleaners	(254) 532-2502		Mon-Fri 0800-1800 Sat-Sun 1000-1400
Military Customs	(254) 247-8712		
US Cryotherapy	(254) 213-3446		Observe Hand Washing and Social Distancing Protocols
Ok! Cigar	(254) 781-2424		
Game Stop	(254) 519-1013		Observe Hand Washing and Social Distancing Protocols
Truly Texas	(254) 200-9225		
Pro Image	(254) 532-1999		
Anthony Joseph Jewelers	(254) 768-1904		
Patriot Outfitters- NFH	(254) 699-4411		Observe Hand Washing and Social Distancing Protocols
Patriot Outfitters- Main Store	(254) 699-4411		Observe Hand Washing and Social Distancing Protocols
Wandering Cowboy	(254) 532-9898		
Trophy Shop	(254) 245-8285		Observe Hand Washing and Social Distancing Protocols
AGC (Auto Glass Care)	(254) 393-4258		
Tech Fix	(915) 920-1447		Observe Hand Washing and Social Distancing Protocols
Jimmy Johns	(254) 213-1099		Take out/drive thru and delivery (if offered), add back 25% seating
Chief House of Cards	(254) 532-2426		
Optometry	(254) 532-1544		
Optical Shop	(254) 532-1540		1000-1730 Mon-Fri; Observe Hand Washing and Social Distancing Protocols
Firestone	(254) 526-5502		0800-1700 Mon-Sat; 1100-1700 Sun
Jack In the Box	(254) 285-2017		Take out/drive thru and delivery (if offered), add back 25% seating
Mister Carwash	(254) 432-6331		No detail service available.
1 CAV Popeye's	(254) 532-5040		Take out/drive thru and delivery (if offered), add back 25% seating
(Shoemaker Center) Coffee Beanery	(254) 781-2542		Take out/drive thru and delivery (if offered), add back 25% seating
Main Barber Shop	(254) 415-7442		Mon-Fri 0900-1800; Sat 1000-1700; Sun 1000-1600 <b>(Military in Uniform have priority 1100-1300 M-F)</b>
19th St Barber Shop	(254) 432-4490		Mon-Fri 0600-1800; Sat-Sun 900-1600 <b>(Military in uniform have priority M-F)</b>
III Corps Barber Shop	(254) 392-4934		Mon-Fri 0900-1400 <b>(Military in uniform have priority)</b>
WFH Barber Shop	(254) 432-5295		Mon-Fri 0700-1700; Sat-Sun 10-1400 <b>(Military in uniform have priority M-F)</b>
Hospital Barber Shop	(254) 317-2325		Mon-Fri 0830-1700 <b>(Military in uniform have priority 1100-1300)</b>
NFH Barber Shop	(Temp) (346) 320-6100		Mon-Sun 0800-1800 <b>(Military in uniform have priority)</b>
1st CAV Barber Shop	(254) 532-5800		Mon-Fri -600-1900; Sat 10-1700; Sun 1000-1600 <b>(Military in uniform have priority M-F)</b>

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<b>Partnered Organizations</b>			
USO	(254) 768-2770		Drive Through/Pick Up/Virtual Programming. Able to support.
USO Pathfinder Program (Transition Services)	(254) 415-2728		Virtual transition assistance is available by appointment (254) 415-2728
American Red Cross	(254) 287-0400		Telephone assistance available; Able to support
Warrior Way Commissary	(254) 287-8025		100% ID check and no guest shoppers; Utilize Hand Washing Stations and Continue Social Distancing Protocols; 50-Patron Limit In Building. Face mask or face covering required.
Clear Creek Commissary	(254) 287-7898 / (804) 536-3194		100% ID check and no guest shoppers; Utilize Hand Washing Stations and Continue Social Distancing Protocols; 50-Patron Limit In Building. Face mask or face covering required.
<b>Logistics Services - 407th AFSBn</b>			
Subsistence Supply Management Office	(254) 287-6595		
Central Issue Facility	(254) 287-1060		Return to normal in/Out processing hours/Controlled Processing (social distancing)/ Face Mask or Face Covering required
Ammunition Supply Point	(254) 286-5601		Issue and Turn In by Appointment
Ground Fuel Points	(254) 288-2667		
Installation Property Book Office	(254) 287-3490		Decreased Manning
Dining Facilities	(254) 287-6595		Carry out only / Face mask or face covering required.
Transportation Motor Pool	(254) 287-6319		
Rail Operations Center (ROC)	(254) 288-3388		BBPCT by appointment
Airfield Arrival Departure Control Group (AADCG)	(254) 288-1118		
Central Receiving Point/Freight	(254) 553-1921		
Unit Movements Section	(254) 287-7856		
Passenger Travel	(254) 286-5947		
Installation/Post Shuttle	(254) 287-2804		
SAMMC Shuttle	(254) 287-6319		By appointment Only; call Transportation Motor Pool
Personnel Property Shipping Office (PPSO)	(254) 287-6152		Virtual Briefings/By appointment Only
Installation Maintenance	(254) 287-9998		
<b>Directorate of Emergency Services (DES)</b>			
<b>Access Control Points (ACPs) - Automated Installation Entry (AIE) only processing at all ACPs</b>			
ACP 1: Bernie Beck Main Gate (TJ Mills)	(254) 287-8012  <b>NOTE:</b> All open ACPs from REDUCED STAFFING 0500-1300 to RESUME FULL STAFFING 0500-1300 effective 13 0500 May 20		
ACP 2: East-Gate TD & Hood (Mayborn)			
ACP 2A: SH 195 Gate			0500 - 2030hrs M-F
ACP 3: Clear Creek Gate			
ACP 4: Warrior Way			0500 - 2030hrs M-F
ACP 5: East Range Gate			Open 24/7
ACP 6: Santa Fe Gate			0500 - 2030hrs M-F
ACP 7: West Range (24/7)			
ACP 8: TD & New Railhead			
ACP 9: Clarke & 190 (North)			
ACP 9A: Clarke & 190 South			
ACP 9TIF: Clarke (North Cargo Gate)			
ACP 14: Old Copperas Cove Rd			
ACP 15: Mohawk Gate			
ACP 19A: North Fort Hood			
ACP 21: 79th Street Gate			0500 - 2030hrs M-F

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<b>Fort Hood Visitor Centers</b>			
North Fort Hood Visitors Center			
Marvin Leath Visitor Welcome Center	(254) 553-1104		0500-2100 7days/week
<b>Emergency Services and Training</b>			
Fire Marshal Classes	(254) 288-3327		
Unit Fire Safety classes	(254) 288-3327		
Physical Security Customer Service	(619) 569-7353		Customer service conducted through email/telephone coordination/document reviews
Physical Security Inspections	(254) 287-4900		
Monthly Arms Room and Key Control	(254) 287-4900		
Unit Armorer class support	(254) 287-4900		
ACP Soldier Guard class	(254) 553-0469		Guard Classes will resume (limited seats) with the first class scheduled for 11-15 May.
Fire Prevention Inspections	(254) 288-3327		Fire inspections limited to only high hazard facilities.
DES Civil Police Liaison: Clearing Post (PCS,ETS, Retire) MPO's	(254) 287-3486		M-F 0900-1600hrs
DES Police/Crime Records	(254) 286-5815		Customer service conducted through email/telephone coordination/document reviews
<b>Resource Management</b>			
Financial Operations	(254) 247-5367		Telework in use; available via email.
Program & Budget Execution			Telework in use; available via email.
Contract Management			Telework in use; available via email.
Manpower			Telework in use; available via email.
Agreement			Telework in use; available via email.
Payroll Support			Telework in use; available via email.
<b>Directorate Aviation Operations (DAO)</b>			
Flight Simulation Training	(254) 288-6936		
Hood Army Heliport Mgmt/Ops	(254) 288-3811		
Hood Army Heliport ATC	(254) 287-7715		
Robert Gray Army Airfield Mgmt/Ops	(254) 288-1432		
Robert Gray Army Airfield ATC	(254) 288-1220		
Robert Gray Army Airfield Base Operations	(254) 288-9200		
<b>Equal Employment Opportunity</b>			
Customer Service Operations	(254) 287-1245 / (254) 289-5613		Available via Phone
<b>Religious Services</b>			
Group Religious Services	(254) 288-6545		Group Religious Services streamed on-line via Facebook Live; augmented by Pastoral Leadership. All in-person Group Religious Services suspended.
Religious Education			Weekly Religious Education Programs: suspended.
<b>Garrison Safety Office</b>			
Customer Service Operations	(254) 287-3323		Workplace / Site Visits; Observe Hand Washing and Social Distancing Protocols
Motorcycle and POV Training	(254) 287-3343		Limited class size (6 personnel). Schedule through DTMS.
<b>MICC Contracting</b>			
Contracting Office	(256) 527-7512 or (254) 288-2399		Telework in use; available via phone/email.
Government Purchase Card	(254) 681-5798		Telework in use; available via phone/email.

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<b>Legal Services</b>			
Tax Center			All tax center operations suspended until further notice.
Claims			New claims will be accepted virtually only. Email requests to: <a href="mailto:usarmy.hood.iii-corps.mbx.sja-claims@mail.mil">usarmy.hood.iii-corps.mbx.sja-claims@mail.mil</a>
Legal Assistance Office			No in-person appointments. Virtual appointments only. Email requests to: <a href="mailto:USArmy.Hood.III-Corps.mbx.SJA-Legal-Asst@mail.mil">USArmy.Hood.III-Corps.mbx.SJA-Legal-Asst@mail.mil</a>
Trial Defense Services (TDS)	(254) 287-0476		No in-person appointments at this time. For services email requests to: <a href="mailto:usarmy.hood.iii-corps.mbx.sja-trialdef@mail.mil">usarmy.hood.iii-corps.mbx.sja-trialdef@mail.mil</a> You can also visit us at <a href="https://www.facebook.com/USATDSFortHood">https://www.facebook.com/USATDSFortHood</a> for further information.
<b>Civilian Personnel Advisory Center (CPAC)</b>			
Customer Service Operations	(858) 705-7215		Telework in use; available via phone/email.
<b>Network Enterprise Center (NEC)</b>			
Customer Service Operations	(254) 287-7109		Closed to walk-in traffic; Appointment only for mission essential service requests
<b>Financial Institutions</b>			
Pentagon Federal Credit Union			Lobby Closed. Drive Thru Hours are Mon, Tues, Thurs, and Fri (9am - 3pm); Weds Closed; Sat (9am - 12pm)
Fort Hood National Bank			