### COMMUNITY SERVICES COUNCIL MEETING October 23, 2019

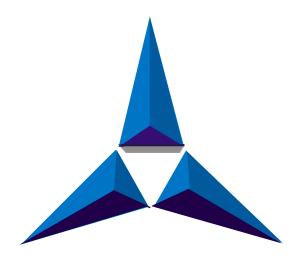


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### COMMUNITY SERVICES COUNCIL MEETING October 23, 2019



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#### COMMUNITY SERVICES COUNCIL MEETING – October 23, 2019 WELCOME

# Family and Morale, Welfare and Recreation (Family and MWR)

Dr. Peter Craig Director (254) 287-4339

peter.craig.naf@mail.mil

### COMMUNITY SERVICES COUNCIL MEETING – October 23, 2019 OPENING REMARKS

## COL Henry C. Perry III Corps and Fort Hood Chief of Staff

COL Jason Wesbrock USAG Fort Hood Garrison Commander

# Family and Morale, Welfare and Recreation (Family and MWR)

Dr. Peter Craig Director (254) 287-4339

peter.craig.naf@mail.mil

### COMMUNITY SERVICES COUNCIL MEETING – October 23, 2019 UNIT RECOGNITION

Adopt-A-School Unit Recognition 62<sup>nd</sup> ESB SIG BN, 11<sup>TH</sup> SIG BDE

### COMMUNITY SERVICES COUNCIL MEETING – October 23, 2019 ADMINISTRATIVE REMARKS

### **CSC DOCUMENTS**



### QR CODE See back of the agenda

or

### go online to

https://hood.armymwr.com//programs/csc-calendar-events

# **Blue Card Updates**

**TOPIC 1:** Sam Adams & Special events

EXPLANATION/DISCUSSION: Sam Adams currently does not offer special openings outside of business hours hails/farewells, PO events etc.

PROPOSED RECOMMENDATION: Sam Adams support unit/PO special events outside of normal business hours.

RESPONSE: Samuel Adams is available for private group bookings outside of normal business hours. Monday & Thursday - \$250.00 Saturday & Sunday - \$300.00

**TOPIC 2:** Crosswalk in front of Club Hood (I second that concern!). (I will not allow my kiddos to walk because of the issue).

EXPLANATION/DISCUSSION: Please get a crossing guard if possible. It is very dangerous for kiddos! Thank You

**RESPONSE:** The Child and Youth Services (CYS) School Liaison Office contacted Dr. Hartley, Principal of Meadows Elementary School, on 2 October 2019. Dr. Hartley confirmed that a crossing guard had been hired and assigned to the crosswalk in front of Club Hood to assist with crossing.

**TOPIC 3:** Housing on Fort Hood

EXPLANATION/DISCUSSION: Soldiers expressed that repairs are not getting completed. Pest problems, mold problems have not been taken care of. DPW is backed up.

PROPOSED RECOMMENDATION: These are some serious issues, how can we get repairs completed in a more timely manner? Can they hire civilian contractors & get reimbursement??



# Issues Resolved:

#### Lend Lease:

- <u>Displaced family compensation</u>: FHFH policy published
- <u>Maintenance worker ID</u>: all repair techs, workers wear FHFH badge
- <u>Rekeying</u>: FHFH will no longer charge for lost keys at move out
- <u>Keyless Deadbolts</u>: FHFH will install by request and during COM
- OSHA Material Data Sheets: FHFH will provide upon request
- <u>Resident Move-in Inspection</u>: FHFH will now allow 5 business days to complete move-in inspection sheet; CLNCOs assist with SGT and below
- Access to Resident Guide: available on FHFH website
- <u>Termites</u>: FHFH will inspect for termites in adjoining units (duplex)





# Issues Resolved:

#### **Garrison:**

- <u>Resident Move-in Inspection</u>: FHFH will now allow 5 business days to complete move-in inspection sheet; CLNCOs assist with SGT and below
- <u>FHFH contact info for problem resolution</u>: Available in move in documents, online, in community center, and on new village signs
- <u>Security in non-contiguous villages</u>: DES conducts regular patrols
- Exceptional Family Member Program (EFMP): See handout

### Liberty Village:

<u>Liberty Village Cleaning fees</u>: Liberty Village residents can choose cleaning company



# **Identified Issues**

# $\checkmark$

# Issues Still Being Worked:

### Lend Lease:

- <u>Lead Based Paint</u>: Corrected USACE inspection deficiencies and continuing to monitor pre-1978 homes with known LBP.
- <u>Mold</u>: Final policy being worked with CRDAMC
- <u>Window Safety</u>: FHFH installing 2<sup>nd</sup> floor screens
- <u>Customer Service</u>: Ongoing process to train employees
- <u>Response Time</u>: FHFH has increased staffing
- <u>Glass Hazards</u>: Window solution implemented during major renovations

29 August 2019





# Issues that Need Higher HQ and/or Lend Lease Help to Resolve:

• <u>"House fax" listing of repair and maintenance history</u>: Under review at Lend

Lease Corporate HQ

- <u>Call Center</u>: Currently located in Dallas
- Early Termination Fees: Under review at Lend Lease Corporate HQ
- Family Housing APP: App now has "Tech en route" functionality; developing a resident tutorial

**TOPIC 4:** MWR/AAFES sponsored room/ facility to accommodate BN- Level special events (Fall Festival/Christmas).

EXPLANATION/DISCUSSION: Past posts we've been at have had wonderful (free or very low cost) MWR sponsored facilities to allow BN level events to be held at. They were decorated & BN's signed up & rotated their events at this facility.

PROPOSED RECOMMENDATION: For example, sign-ups begin at the end of November and were noon(ish) and evening meaning the facility was used 50 times for a holiday party. There is no such place on Fort Hood. The Bingo Hall at \$500 to rent is too expensive. Consider the empty buildings on post (Old PX's, vacant school w/gym) for this. So much more can be done at the BN level for families than all individual companies hosting their own parties. I've been told Fort Hood just has too many BN's....But if 50 BN's can have use of such an indoor facility, it would benefit thousands of Soldiers & Family members. For examples- Fort Carson &Fort Drum do this. Thank You.

#### **TOPIC 4 con't:**

**RESPONSE:** Oveta Culp Hobby Soldier & Family readiness Center Bldg. 18000, (254)287-9793. Is a free option for unit events, offering room capacity of 180ppl, full kitchen, and available Kids on Site. Booking 3 months out, and is first come first serve.

FMWR does not currently oversee any vacant buildings that could be used for this purpose, however Club Hood is an excellent one stop shop for room rental and catering options.

**TOPIC 5:** It is unsafe to close the Santa Fe gate. That is the quickest way to access the CRDAMC ER especially for off-post housing areas and beneficiaries. That extra 3-5 minutes could mean life or death.

EXPLANATION/DISCUSSION: Please open the Santa Fe gate 24/7. Even 1 lane could save a life!

PROPOSED RECOMMENDATION: Please Open Santa Fe gate 24/7.Our residents off post deserve it.

**RESPONSE:** The authority to staff and operate Installation Access Control Points (ACP) or gates is based on traffic flow. Our ACPs are staffed predominately with Soldiers. When the Soldiers are working at an ACP, they are not training and preparing to conduct missions in support of our National Defense. Based on the fact that the Santa Fe ACP had low traffic flow after 10PM weekly and almost no traffic flow on weekends, Holidays and Training Holidays, the installation decided to close the Santa Fe ACP during the low traffic periods.

### **TOPIC 5 con't :**

Prior to doing this our Directorate of Emergency Services (DES) conducted informal traffic driving surveys on the travel time to the Medical Center from the Bernie Beck ACP (main gate) and through Santa Fe ACP.

The drive time difference was very short. Our DES team also discussed this with the Medical Center Command team and the EMS director, who all concurred that closing Santa Fe ACP after 2200 Monday through Friday and on all weekends, Holidays and Training Holidays would have minimal impact to ambulance travel time.

# **COMMUNITY UPDATES**

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# Fort Hood Spouses Club (FHSC)

# Mrs. Grace Phelps 1st Vice President (706) 662-2421

## fhsc.bazaar.chair@gmail.com

This presentation does not constitute an endorsement, recommendation, or favoring by the Army or Fort Hood.

# The FHSC 38th Annual Holiday Bazaar

- Food Trucks
- Over 150 Craft Artisans
- Photos with Santa
- Face Painting
- Live Performances For more information, call (706) 662-2421.

**\*Volunteers Needed\*** 

This presentation does not constitute an endorsement, recommendation, or favoring by the Army or Fort Hood.

# **Directorate of Emergency Services (DES)**

# Jennifer Rounds Assistant Chief of Police (254) 288-3088

## jennifer.s.rounds.civ@mail.mil

## **DES Support/Safety**

### **Police Presence**

- The DES will provide an increased police presence in Fort Hood Housing areas on Halloween Night from 1800-2000.
- Police patrols will include both mounted and dismounted to ensure everyone has a safe Trick or Treating experience.

### **Holiday Season**

- Take full advantage of the DES house watch program
- Avoid leaving packages on the front porch
- Ensure pets have access to shelter

### Winter Driving

- Stock your vehicle with an emergency kit
- Reduce speed
- Increase following distances

# Mr. Mike Engen Education Services Officer (ESO) (254) 287-7329

### michael.d.engen.civ@mail.mil

# **College Graduation Ceremony**

- 21 November 2019,1300 at the Howze Theater
- Reception at Soldier Development Center (SDC) 1530-1630
- All Fort Hood Soldiers, Family Members, Retirees and other Civilians who have completed, or will be within 9 semester hours of completing an academic degree or certificate by 21 November 2019 are invited to participate.
- Registration is Required, with a deadline of 08 November
- Please contact Mr. Wade Utley at 285-5551 or wade.j.utley.civ@mail.mil

# Post 9/11 GI Bill

- Soldiers can convert to the Post-9/11 GI Bill after leaving active duty; however, this only applies for the use of education benefits <u>by the</u> <u>veteran.</u>
- If transferring the education benefit, Soldiers must designate their Post-9/11 recipients **prior to separating from Active Duty service**.
- Soldiers can transfer Post-9/11 GI Bill benefits to their Spouse after completing 6 years AD and to eligible dependent children <u>to use</u> after completing 10 years AD.
- Transfer of Post 9/11 GI Bill incurs a mandatory reenlistment period of 4 years additional active duty service. This 4-year ADSO will be regardless of current length of service.
- Effective 12 January 2020, eligibility to transfer benefits will be limited to service members with less than 16 years of service.

# Army Credentialing Assistance (CA) Program

The Credentialing Assistance program is a voluntary off-duty program that allows Soldiers to formally associate their Army training and experience to a wide variety of industry-recognized certifications, which in turn contribute to the professionalism of the Army and help document the competencies of our Soldiers, while at the same time help Soldiers prepare for their eventual post-Army career.

- Soldiers authorized up to \$4,000 per FY (combination of CA and TA)
- Funding can be used for all training/certification costs, to include:
  - ✓ Course enrollment(s) and related course fees
  - $\checkmark\,$  Books and other required resources
  - ✓ Personal Protective Equipment
  - ✓ Exam costs, and subsequent recertification costs.
- Soldiers can choose from any of the credentials listed on the Army COOL Website (approximately 1,650): <u>https://www.cool.army.mil</u>
- Phased Army-wide expansion of CA as of 01 October 2019.
- <u>No ADSO</u> for Fort Hood/Campbell Officers for CA programs that start prior to 1 January 2020.

# Mr. James Elzie Branch Manager Army Community Service (254) 287-6067

james.I.elzie.civ@mail.mil

#### Texas Senate Bill No. 1200

### Recognition of out-of-state license of Military Spouses

WHEN: Texas S.B. No.1200 became effective 1 September 2019

WHAT: Notwithstanding any other law, a military spouse may engage in a business or occupation for which a license is required without obtaining the applicable license if the spouse is currently licensed in good standing by another jurisdiction that has licensing requirements that are substantially equivalent to the requirements for the license in this state. A state agency may not charge a fee for the issuance of the license.

HOW: Before engaging in the practice of the business or occupation, the military spouse must:

• Notify the applicable state agency of the spouse's intent to practice in this state.

- Submit to the agency proof of the spouse's residency in this state and a copy of the spouse's military identification card.
- The military spouse shall comply with all other laws and regulations applicable to the business or occupation in this state.
- A military spouse may not engage in a business or occupation under the authority of this section for more than three years after the date the spouse submits the information required under Subsection.
- Additional information can be located at Texas Department of Licensing and Regulation(https://www.tdlr.texas.gov/).

#### Army Directive 2019-18 Reimbursement for State Licensure and Certification Costs for the Spouse of a Soldier Arising From a Permanent Change of Station

Spouse State Re-Licensing and Certification Fees Reimbursement Program

WHEN: Retroactive to the date of the National Defense Authorization Act for FY 2018 (12 December 2017)

WHAT: A new benefit to help offset the costs of State licensure and certification incurred following a permanent change of station or permanent change of assignment to another State.

Allows Soldiers to be reimbursed up to \$500 for qualified spouse state relicensing costs that result from the Soldier's permanent change of station or assignment to a different state.

Includes costs for examination and registration fees, imposed by the State of the new duty station to secure a license or certification to engage in the same profession the Soldier's spouse engaged in while in the State of the original duty station.

### Spouse State Re-Licensing and Certification Fees Reimbursement Program

How: The following documents will be submitted to the soldier's S-1 section.

- Standard form(SF)1034, Public Voucher for purchases or services.
- Copy of previous and current PSC orders.
- Copy of spouse previous state license and or certification.
- Copy of new state license or certification.
- Proof of fees paid for new license or certification.
- Copy of marriage certificate.

Payment will be made to the SM direct deposit within 10 working days.

# Mrs. Dana Key Fort Hood Santa's Workshop Publicity Chair

### www.forthoodsantasworkshop.com



This presentation does not constitute an endorsement, recommendation, or favoring by the Army or Fort Hood.

### **Application Information**

- Final, corrected applications due NLT 1000 on 25 October
  - That's THIS FRIDAY!
- Units notified of accepted families NLT 15 November
- SHOP DAYS
  - 2 December- 6 December
  - 9 December 13 December

For more information or to download application, please visit <u>www.forthoodsantasworkshop.com</u>

Unit representatives can request applications at <u>fhswsapplications@gmail.com</u>

This presentation does not constitute an endorsement, recommendation, or favoring by the Army or Fort Hood.

#### Holiday Season Dates

Pig n' Pint

**BIG SUCCESS!** Thanks for all who came out!

#### TREE DECORATING

Decoration dates: 28 October-15 November 2019

#### Ribbon Cutting

Kicks off the Holiday Season 21 November @ Santa's Workshop 1730 hours

Please contact us if you have questions: <u>forthoodsantasworkshop@gmail.com</u>



## Mr. Chris Albus Fort Hood Family Housing (FHFH) Project Director (254) 285-2204

Chris.Albus@forthoodfh.com

Yard of the Month



#### Rent Café Resident App

## Rent Café Tutorial

Want to receive notifications from the Rent Café App on your iPhone?

#### Follow these easy steps:



Once that option is selected, your mobile device will be able to receive notifications from the Rent Cafe Resident App.



#### Army RCI Housing Survey from CEL Associates

# We'd Love you to LS?VE us!

## Thank you for letting us take care of your home.

Please take your Army Housing Survey sent by CEL Associates.



## Mr. Tom Rheinlander Director, Public Affairs

Thomas.e.Rheinlander.civ@mail.mil

#### FORT HOOD SENTINEL (hard copy) – "ACROSS CENTRAL TEXAS" – PAGE C5

#### ONLINE – <u>WWW.FORTHOODSENTINEL.COM</u> GO TO LEISURE TAB, THEN EVENT CALENDARS, THEN "ACROSS CENTRAL TEXAS"

#### 20th Annual Moody Cotton Harvest Festival – MOODY

- 26 October, 1000-2300
- Cooper Historic Square
- Free Admission
- For more information <u>www.fairsandfestivals.net</u>

#### <u>3rd Annual Field of Honor Opening Ceremony – GEORGETOWN</u>

- 10 November, 1100- 1400
- San Gabriel Park
- Military Static display's, music, food, live demonstrations
- For more information call (951) 834-3301 or <u>https://www.georgetowntxfieldofhonor.org</u>

#### Harker Heights Annual Veterans Day Ceremony – HARKER HEIGHTS

- 11 November, 0700-0745
- City Hall
- For more information call (254) 953-5465 or <u>nbroemer@ci.harker-heights.tx.us</u>

#### <u>Central Texas Veterans Day Parade – KILLEEN</u>

- 11 November, 1100
- Killeen City Hall
- For more information call (254) 702-0465 or <a href="mailto:logez2jr@twc.com">lopez2jr@twc.com</a>

#### Central Texas Wreath Laying Ceremony – KILLEEN

- 30 November, 1000
- Central Texas State Veterans Cemetery
- For more information call (254) 690-4321 or secretary@wreathsforvets.org

#### 73<sup>rd</sup> Annual Christmas Parade – TEMPLE

- 2 December, 1800-2000
- 831 N. Main
- For more information call (254) 298-5440 or <u>https://www.ci.temple.us</u>

#### 2019 Salado Lighted Christmas Parade – SALADO

- 5 December, 1800-2000
- 831 N. Main
- For more information call (254) 947-5040 or <a href="http://www.salado.com">http://www.salado.com</a>

#### 25<sup>th</sup> Annual Krist Kindl Markt Christmas Parade – COPPERAS COVE

- 7 December, 1800-2000
- Avenue D
- For more information call (254) 547-7571 or <u>https://copperascove.com/krist-kindl-markt</u>

#### 56<sup>th</sup> Annual Christmas Parade – KILLEEN

- 14 December, 1630
- Downtown Killeen
- For more information call (254) 501-8841 or <u>www.killeentexas.gov</u>

#### **2019 Christmas on the Creek – LAMPASAS**

- 14 December, 1700-2000
- W.M. Brook Park
- For more information call (512) 556-5172 or <u>https://www.visionlampasas.org</u>

#### First Responder Holiday Parade – NOLANVILLE

- 14 December, 1130
- Downtown Nolanville
- For more information call (254) 698-6335 or <a href="mailto:cityhall@ci.nolanville.tx.us">cityhall@ci.nolanville.tx.us</a>

#### Central Texas Wreath Retrieval Ceremony – KILLEEN

- 11 January, 1000
- Central Texas State Veterans Cemetery
- For more information call (254) 690-4321 or secretary@wreathsforvets.org

## Family and Morale, Welfare and Recreation (Family and MWR)

Dr. Peter Craig Director (254) 287-4339

peter.craig.naf@mail.mil

## **ON POST UPCOMING COMMUNITY EVENTS**



#### COMMUNITY SERVICES COUNCIL MEETING – October 23, 2019 OPEN DISCUSSION

## SUGGESTED TOPICS FOR DISCUSSION

### COL Henry C. Perry III Corps and Fort Hood Chief of Staff

COL Jason Wesbrock USAG Fort Hood Garrison Commander

## **Next Meeting**

## Wednesday, November 20, 2019, 10:30 am

## Community Events and Bingo Center

## www.Hood.armyMWR.com

#### **COMMUNITY SERVICES COUNCIL MEETING – October 23, 2019**

**Back-up Slides** 

## **DES Halloween Support/Safety**

#### Trick or Treating Safety Tips

- Halloween is one of the lowest crime nights on the installation.
- If participating in Trick or Treating your should have your porch light turned on.
- Wear bright colored clothing or reflective material to make you easier to see in hours of darkness.
- Carrying flashlights will help children see better and be seen more clearly.
- SLOW DOWN
- Watch for children walking in between cars and darting across roads.
- Use side walks.
- Know where your children will be going and who they will be with. Establish a route to be taken to and from their destination.
- Set time limits and check in times.
- Children should be reminded not to enter ANYONES homes.
- Insist that treats be brought home for inspection before anything is eaten.