COMMUNITY SERVICES COUNCIL MEETING SEATING

	Tables 1-10		Tables 11-20		Tables 21-30		Tables 31-40
1	BOSS MWR Advisor	11	DPTMS	21	MWR-BD	31	CPAC
2	CRDAMC CDR	12	DPW	22	MWR-CYS	32	FHAVCCF
3	CRDAMC CSM	13	EEO	23	MWR-CRD	33	FH CUST. SVC OFFICER
4	CRDAMC DEP CDR	14	EXCHANGE	24	MWR-NAF SUPPORT SVC	34	FORT HOOD FAMILY HSG.
5	DECA-CC	15	HEALTH PROMOTIONS	25	NEC and III Corps Ready & Resilient	35	FISHER HOUSE
6	DECA-WW	16	IG	26	PAO	36	FORT HOOD THRIFT SHOP
7	DENTAC CDR	17	III CORPS CHAPLAIN	27	RESILIENCY CAMPUS	37	FHMFMSF
8	DENTAC DEP CDR	18	LRC	28	USAG CHAPLAIN	38	FHSC
9	DES	19	MICC and DHR ASAP	29	AMERICAN RED CROSS	39	SANTA'S WORKSHOP
10	DHR	20	MWR-ACS	30	СТС	40	USO

CSC DOCUMENTS



QR CODE See back of the agenda

or

go online to

https://hood.armymwr.com//programs/csc-calendar-events

OPENING REMARKS

INVOCATION

GUEST INTRODUCTION

Mr. Nicholas Johnsen

Family and MWR Director

COMMUNITY SERVICES COUNCIL MEETING – October 24, 2018 PREVIOUS EVENT HIGHLIGHTS

Previous Event Highlights

COMMUNITY SERVICES COUNCIL MEETING – October 24, 2018 SUGGESTED TOPIC UPDATES

Suggested Topic Updates

COMMUNITY UPDATES

Community Services Council 24 October 2018

"Creating Futures by Bringing People and Jobs Together"



The Big Picture – Circle of Influence



Workforce Mission: Supply ≠ Demand

People (Supply)

Unemployed or Under-employed; Lacking Knowledge or Skills to Meet Employer Needs People Employed at Self-Sufficiency Employers' Needs (Demand)

Job Openings, Labor and Skill Shortages

Employer/Business Services



- Labor Market Information -
 - Demand, Emerging and Target Occupations
 - Local Data
- Labor Law Information
- Recruitment of Quality
 Applicants
- > Pre-Testing and Screening
- On-Site Interview Space and Hiring Events

- Job Descriptions and Job
 Posting Guidance
- Group and Targeted Job Fairs
- Education & Training Funding Info/Options
- Specialized / Customized Service Option
- Work Opportunity Tax
 Credit

Job Seeker Services



- Self-Help Services, Including Internet Access
- Labor Market Information
 - Demand, Emerging and Target Occupations and Local Data
- Preliminary Assessment / Prescreening
- Employment and Career
 Information
- Career and Self-Exploration Opportunities

- Specialized Services:
 - Individualized Employment Planning
 - Specialized / Customized Service Options
 - Education and Training Information and Assistance
 - Child Care Assistance
 - One-on-One Career and Education Guidance
 - Work Experience

Workforce Partners



- Texas Veterans Commission
- Vocational Rehabilitation
- US Chamber of Commerce
- CTC/TC Adult Education and Literacy

- Specialized Services
- Eligible Training Providers
 (ETPS)
- Economic Development Corporations
- Chambers
- Fort Hood (SFL-TAP)

Community Impact



- Fort Hood Initiatives
 - Soldier for Life Transition Assistance Programs (CSPs)
 - Hiring Our Heroes (HOH)
 - National Dislocated Worker Grant
- Economic Development
- Secondary and Post Secondary Education
 - Demand, Target, and Emerging Occupations
 - Employer Expectations Soft Skills
 - Education Funding Sources (Degree and Certifications)



"Delivering Customer Service at a Standard of Excellence - Every Day, Every Time."



QUESTIONS

MG(R) Ken Cox kendallc@workforcelink.com 254-200-2200







Carl R. Darnall Army Medical Center

Healthcare Delivery Update

COL Randy Dorsey Deputy Commander of Patient Services (DCPS)

24 October 2018





- Recent Tricare policy changes have affected Pharmacy Services
- Since February 1, 2018 CRDAMC pharmacies have experienced:
 - 114.67% increase in hardcopy prescriptions
 - 121.98% increase in pharmacy wait time
 - Average wait time is approximately 32:49
 - Max Wait time up to 2 hours





Our Response

In order to improve the Patient Experience by increasing access and decreasing wait times the following policy changes will be effective November 26



- ALL CRDAMC Pharmacies will accept hard copy prescriptions
 - Drop-off service requiring pick-up in 2 hours
- CRDAMC Main Pharmacy will accept and fill refill prescription requests
 - Will have two refill locations Clear Creek and Main Pharmacy
 - Beneficiaries can use TOL, Secure Messaging, or call the Pharmacy Refill number

EFFECTIVE NOVEMBER 26, 2018





Main Pharmacy Locations

Pharmacy	Location	Hours		
Main Outpatient	36065 Santa Fe Avenue	Monday-Wednesday	0800-1730	
	Fort Hood	Thursday	0900-1730	
		Friday	0900-1730	
Clear Creek PX	4250 Clear Creek Blvd Fort Hood	Monday-Friday	0900-1730	
		Saturday	0900-1700	

Community Based Medical Home Pharmacy Locations					
Pharmacy	Location	Hours			
Harker Heights	201 East Central Texas Exp. Ste 200 Harker Heights	Mon-Fri	0800-1630		
West Killeen	5200 Bunny Trail,Killeen	Mon-Fri	0800-1630		
Copperas Cove	458 Town Square, Copperas Cove	Mon-Fri	0800-1630		
Killeen	3404 Kaydence Court Killeen	Mon-Fri	0800-1630		

All community based medical home pharmacies close for lunch from 12-1 daily



Soldier Centered Medical Home Pharmacy Locations					
Pharmacy	Location	Hours			
Thomas Moore	58th Street & 761st Battalion Ave Fort Hood	Monday-Friday	0700-1600		
Monroe Health Clinic	74th Street & Battalion Ave Fort Hood	Monday-Friday	0700-1600 *lunch closure		
Bennett Health Clinic	31st Street & Battalion Ave Fort Hood	Monday-Friday	0700-1600 *lunch closure		
Russell L. Collier	Bldg. 94043 West Fort Hood, TX	Monday-Friday	0730-1630		



Flu Vaccine Update

Community flu shots postponed due to delays in shipment

FORT HOOD, Texas - Due to shipment delays, Carl R. Darnall Army Medical Center officials have postponed the start of the community flu shot program. Originally set to begin Oct. 15, current information suggest the flu vaccine will be available for community members in early November.

We apologize for any inconvenience this delay may cause.

The current delay is not expected to affect the community flu vaccine round up set for 9 a.m. - 2 p.m., Dec. I at the Clear Creek PX. The community round up is open to all eligible TRICARE beneficiaries.

Family Members and Retirees may obtain a flu shot at a TRICARE-authorized pharmacy. Beneficiaries are encouraged to check the policies and procedures of their preferred pharmacy prior to obtaining the vaccine. Some pharmacies require a prescription for children under seven years old. Parents can obtain a prescription from their primary care manager.





Retiree Health Fair

Donate Blood with Robertson Blood Bank

G Honoring Our Soldiers for Life

RETIREE HEALTH FAIR

SATURDAY, OCTOBER 27 9 a.m. - 2 p.m.

Carl R. Darnall Army Medical Center 36065 Sante Fe Avenue

- Get your flu shot* and other vaccines
- Receive free preventive health screenings
- Get info on TRICARE online, Secure Messaging and more...
- Receive latest TRICARE updates

DFAC Special Retiree "Brunch" 11:30 - 1:00 p.m. *CRDAMC is a cash only facility

*Flu Vaccine not available for pediatric family members at this event

"The information and views expressed by participating organizations are those of the organization, and do not reflect the official policy or position of the Department of the Army, DOD, or the US Government."

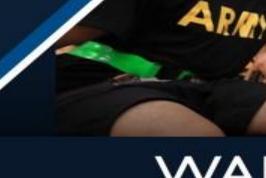




NOV 2018

ARMY MEDICINE One Team...One Purpose! Conserving the Fighting Strength Since 1775

WCM 2018



WARRIOR CARE MONTH 2018

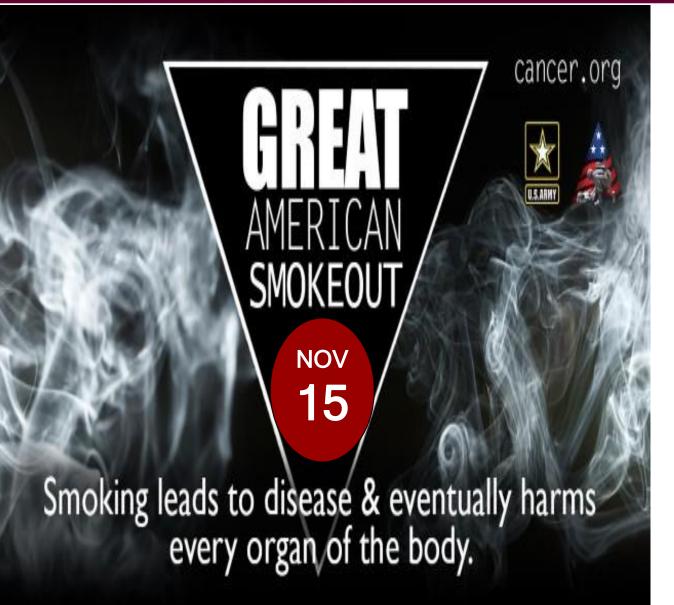
Recover. Reintegrate. Triumph.

Warrior Care Month Mini Job Fair Tuesday, November 13 from 10 a.m. – 2 p.m. At the SFAC Open to all WTU Soldiers, IDES/ MEB, Transitioning Service Members and Spouses POC: Warrior Transition Battalion Transition Coordinator 254-285-5287

as of 17 October 2018



Great American Smoke Out



Y MEDICINE

Community **Event Clear Creek PX** Thursday, November 15 9 a.m. – 3 p.m. POC: **APHN Health**

Promotions 254-286-7805

Mrs. Amy Rowland

Fort Hood Santa's Workshop Publicity

540-247-6833 forthoodsws@gmail.com

<u>Pig N Pint</u>

October 27th at the Farris Wheel in Killeen

Tickets are currently on sale through Eventbrite. Here is the link: <u>https://bit.ly/2NQbB2u</u>

All donations are due to Santa's Workshop by October 25th.

Application review and notification

We are no longer accepting new applications.

SWS Application Team will review applications from 10/29 - 11/2. The team will then email a list of accepted applications and Unit shopping dates to CFS by November 14th. Shopping dates: December 3rd-7th and December 10th-14th

Calling all volunteers!

Santa's Workshop will be in need of "Elves" to help out with shopping days. If you, your FRG, or any friends are interested in volunteering, we have sign up sheets out in the front lobby or you can contact us through our Facebook page.

Unit Tree Decorating

Would you like to host a unit tree decorating coffee or FRG event?

Tree options: Extra Large tree (approx. 8ft) \$35 donation to Santa's Workshop Large tree (approx. 6 ft) \$25 donation to Santa's Workshop

Please contact the Santa's Workshop Hospitality Team to set up a date and time to come into the workshop to decorate your tree. Email: <u>hospitalityfhsws@gmail.com</u>

Toy Ruck March

Don't forget to sign your unit up to do a Toy drive Ruck March. We have one currently scheduled for November 20th. Please grab a flyer at our table for more information on suggested toy drive ruck march ideas.

For more information, call 540-247-6833.

Directorate of Emergency Services (DES)

Jennifer Rounds Assistant Chief of Police

(254) 288-3088 jennifer.s.rounds.civ@mail.mil

DIRECTORATE OF EMERGENCY SERVICES



Halloween Support 31 October 2018



Robert D. Adams/DES/287-1210/Robert.d.adams1.civ@mail.mil

UNCLASSIFIED 33 of 4

DES Support

Police Presence

The DES will provide an increased police presence in Fort Hood Housing areas on Halloween Night from 1800-2000.

Police patrols will include both mounted and dismounted to ensure everyone has a safe Trick or Treating experience.



DES Support

Trick or Treating Safety Tips

- Halloween is one of the installation's lowest crime nights
- Turn on your porch lights if your are participating in Trick-or-Treating
- Wear bright-colored clothing or reflective material to make you easier to see in hours of darkness
- Carrying flashlights will help children see and be seen more clearly
- SLOW DOWN
- Watch for children walking in between cars and darting across roads
- Use sidewalks
- Know where your children will be going and who they will be with. Establish a route to be taken to and from their destination.



DES Support

Trick or Treating Safety Tips (Continued)

- Set time limits and check in times
- Children should be reminded not to enter ANYONE'S home
- Insist that treats be brought home for inspection before anything is eaten



DES Support

Fire Safety

- Choose costumes, wigs, and props that are flame resistant/retardant.
- Avoid candles, if at all possible, and tell children to stay away from open flames including jack-o-lanterns with candles in them.
- Remember to keep exits clear of decorations, so nothing blocks escape routes.
- Did you know that decorations are the first thing to ignite in 900 reported home fires each year? Two of every five of these fires were started by a candle.



Directorate of Human Resources (DHR)

Mr. Mike Engen Education Services Division (ESD) Education Services Officer (ESO)

(254) 287-7329 michael.d.engen.civ@mail.mil

CONSOLIDATED GRADUATION

- November 15, 2018
- 1:00 pm
- Application deadline is November 1, 2018
- Howze Auditorium

For more information or instructions on completing an application, e-mail Mr. Wade Utley at wade.j.utley.civ@mail.mil.

Better Opportunities for Single Soldiers (BOSS)

SGT Antonio Navarro President

SPC Kylie Smith Vice President

(254) 287-6116 forthoodboss@gmail.com

UPCOMING EVENTS

- Alamo and River Walk sightseeing trip, November 8, 2018
- BOSS Thanksgiving Potluck, November 15, 2018
- Urban Air Trampoline Park, November 20, 2018
- Inner Space Caverns, November 29, 2018

VOLUNTEER OPPORTUNITIES

For more information, e-mail forthoodboss@gmail.com.

Ms. Tara Habhab

Military Child Education Coalition (MCEC) Parent to Parent Program – Fort Hood

Parent Educator

(910) 723-9963 Ptop.hood@militarychild.org

MCEC PARENT TO PARENT PROGRAMS/WORKSHOPS

- Share practical ideas, proven techniques and solid resources to support military connected Families
- Empower parents to be their child's strongest advocate on educational and social issues
- Providing informative and interactive parent workshops to groups in the Fort Hood area
- Non-profit and free for your group
- Caters to the needs and ages of your group (birth through 12th grade)

MCEC PARENT TO PARENT PROGRAMS/WORKSHOPS (Continued)

Popular Workshop Topics:

- Staying Connected During Deployments
- Coping Skills and Resiliency
- School Transitions
- Educational Portfolios
- Early Explorations in Science, Math, Music and Play
- Early Literacy (books, songs, activities)

MCEC PARENT TO PARENT PROGRAMS/WORKSHOPS (Continued)

Weekday and some evening appointments available.

For more information, ptop.hood@militarychild.org or on Facebook at Parent to Parent – Fort Hood, TX.

Ms. Mary Ann Jack

Fort Hood Area Thrift Shop

Board President

(682) 234-1310 info@forthoodareathriftshop.com



FHATS UPDATE

FRG Volunteer Opportunities

- Opportunities for Family Readiness Groups (FRGs) to earn \$200 when a FRG team volunteers 20 hours with us!
- Instructions and an application are available on our website

FHATS UPDATE

Open Call for Volunteers

- Volunteer applications are accepted all year
- The FHATS has a greater need for volunteers during the holidays
- Volunteers must be 15 years of age or over
- Consign extra items per month
- Qualify for free child care through the Fort Hood Volunteer Child Care Fund (FHVCCF) while volunteering

FHATS UPDATE

Grant Applications

- Applications are accepted through January 31, 2019
- Eligible organizations must serve and benefit primarily the military community in the Fort Hood Area
- For more information, call (254) 532-2948 (Tuesday – Thursday from 9:00 am – 3:00 pm) or e-mail at info@forthoodareathriftshop.com.

FHATS UPDATE

Grant Applications (Continued)

- For forms, hours of operation, applications and additional information, visit us online at <u>http://forthoodareathriftshop.com</u> (see the download section).
- Follow us on Facebook where we post daily, weekly and seasonal specials at <u>https://m.facebook.com/Fort-</u> <u>Hood-Area-Thrift-Shop-584762764886125/</u>

Family and MWR

Mr. Nicholas Johnsen Director

(254) 287-4339 nicholas.r.Johnsen.naf@mail.mil

ALL-ARMY CAMP TRIAL SUBMISSIONS

PFC Michael Antoniou

1st Cavalry Division All-Army Men's Hockey December 1-22, 2018 Fort Drum, NY

For more information, call (254) 286-5760.

COMMUNITY EVENTS CALENDAR (90 DAYS) HIGHLIGHTS

ACS

HIRING OUR HEROES – MILITARY SPOUSE HIRING EVENT

- October 25, 2018
- 10:00 am 1:00 pm
- Club Hood
- For more information, call (254) 287-6067.

ACS (Continued)

MAKE A DIFFERENCE DAY

October 27, 2018

For more information, call (254) 287-2327.

MILITARY FAMILY MONTH AND WARRIOR CARE MONTH

November 1-30, 2018

CYS YOUTH SERVICES HARVEST FEST

- October 26, 2018
- 7:00 pm 10:00 pm
- Open to Military ID card holders
- No cost
- Youth Service's Annual Harvest Fest
- Games, Pumpkins, Arts and Crafts, Festive Treats, Dancing, Music and more!
- High Chaparral Youth Center, Bldg. 5485 Hoover Hill Road (Perishing Park Housing Area)

For more information, call (254) 287-5646.

RETIREE TOURNAMENT

- October 26, 2018
- 7:30 am 8:45 am on-site registration
- 9:00 am shotgun start
- \$45 per person (price includes lunch)
- 18-hole stroke play, player flight based on scores following the event
- Open to military Retirees and their spouses
- The Courses of Clear Creek, Bldg. 52381
 For more information about this event, call (254) 287-4130.

CYS YOUTH SERVICES HARVEST FEST

- October 26, 2018
- 7:00 pm 10:00 pm
- Open to Military ID card holders
- No Cost
- Youth Service's Annual Harvest Fest
- Games, Pumpkins, Arts and Crafts, Festive
 Treats, Dancing, Music and more!
- High Chaparral Youth Center, Bldg. 5485 Hoover Hill Road (Perishing Park Housing Area)
- For more information, call (254) 287-5646.

FAMILY FRIENDLY – ZOMBIE FRIGHT NIGHT PAINTBALL

- October 26, 2018
- 8:00 pm 11:00 pm
- Make your way through the night to the compound where you will gather supplies
- See if you and your friends can survive during a zombie apocalypse scenario
- Belton Lake Outdoor Recreation Area (BLORA) Paintball Field

For more information, call (254) 532-5938 or (254) 287-6040.

CHILDREN'S HALLOWEEN BINGO

- October 27, 2018
- Doors open at 10:00 am
- \$5 per person
- Open to ID Card Holders, children ages 2-12 years old
- Community Events & Bingo Center Bldg. 50012 Clear Creek Road
- For more information, call (254) 532-9253.

FALL DEMO DAY AND SALE

- October 27, 2018
- 9:00 am 3:00 pm
- 10% off merchandise of \$50 or more in purchase (excludes Ping products)
- The Courses of Clear Creek
 For more information, call (254) 287-4130.

SCHOOLS COUNCIL MEETING (SCM)

- October 29, 2018
- 10:00 am 12:00 pm
- The SCM provides an opportunity for local schools and the military community to work together to resolve issues
- Community Events & Bingo Center, Bldg. 50012 For more information, call (254) 288-7946.

CASEY MEMORIAL LIBRARY CHILDREN'S HALLOWEEN BASH

- October 31, 2018
- 2:00 pm 4:00 pm
- Halloween party in Children's Room filled with crafts, games and fun for all ages
- Costumes encouraged
- Casey Memorial Library, Bldg. 3202, 72nd Street at 761st Tank Battalion Avenue

For more information, call (254) 287-2716.

22ND ANNIVERSARY BINGO EVENT

- November 5, 2018
- Doors open at 3:30 pm, Bingo starts at 6:30 pm
- Tickets are on sale for \$70 until September 16, 2018
- Tickets are on sale for \$80 from September 17, 2018 until November 1, 2018
- Tickets are on sale for \$90 from November 2-5, 2018
- Includes Bingo Game Package, Dinner and free games
- \$10,000 jackpot guaranteed to lucky winner or winners
- Community Events & Bingo Center, Bldg. 50012
 For more information or to purchase tickets, call (254) 532-9253.

VETERANS DAY 5K/10K – Run/Walk

- November 10, 2018
- Race begins 8:00 am
- Pre-register online at Hood.ArmyMWR.com, by 12:00 pm the Wednesday prior to the event
- Pre-Registration Facilities: Leisure Travel Service, Sportsmen's Center, Apache Arts and Crafts Center and Sprocket Auto Crafts Center
- On-site registration the day of the race from 7:00 am 7:45 am
- Abrams Physical Fitness Center, Bldg. 23001 62nd St. and Support Ave.
- For more information, please call (254) 285-5459.

FORT HOOD ACS EXCEPTIONAL FAMILY MEMBER PROGRAM (EFMP) AND SPECIAL OLYMPICS PRESENT HEART OF TEXAS AREA BOWLING COMPETITION FOR COMMUNITY BOWLERS

- November 10, 2018
- 10:00 am 1:30 pm
- Phantom Warrior Lanes
- This bowling tournament is for all registered athletes in the Heart of Texas Area participating in the Special Olympics Texas Bowling Event

FORT HOOD ACS EFMP AND SPECIAL OLYMPICS PRESENT HEART OF TEXAS AREA BOWLING COMPETITION FOR COMMUNITY BOWLERS (Continued)

- The competition will begin with Opening Ceremonies at 10:00 am and the bowling will continue until 1:30 pm each day
- All athletes will bowl two games
- Come out and support the fun!
- For more information and to RSVP, call (254) 287-6070 or e-mail usarmy.hood.imcom-fmwrc.list.acsefmp@mail.mil.

SADDLE NIGHT

- November 10, 2018
- Guided ride through a portion of Nature in Lights via horseback
- Price/Time TBD
- November 11, 2018 bad weather make-up date for Saddle Night
- BLORA

For more information, call (254) 287-2523.

FORT HOOD ACS EFMP AND SPECIAL OLYMPICS PRESENT HEART OF TEXAS AREA BOWLING COMPETITION FOR SCHOOL DISTRICTS

- November 15-16, 2018
- 10:00 am 1:30 pm
- Phantom Warrior Lanes
- This bowling tournament is for all registered athletes in the Heart of Texas Area participating in the Special Olympics Texas Bowling Event

FORT HOOD ACS EFMP AND SPECIAL OLYMPICS PRESENT HEART OF TEXAS AREA BOWLING COMPETITION FOR SCHOOL DISTRICTS (Continued)

- The competition will begin with Opening Ceremonies at 10:00 am and the bowling will continue until 1:30 pm each day
- All athletes will bowl two games
- Come out and support the fun! For more information and to RSVP, call (254) 287-6070 or e-mail usarmy.hood.imcom-fmwrc.list.acsefmp@mail.mil.

NATURE IN LIGHTS

- November 16, 2018 through January 6, 2019
- LIGHTS
- Nightly, November 16, 2018 January 6, 2019
- 5:30 pm 11:00 pm
- For more information, call (254) 287-2523.

NATURE IN LIGHTS (Continued)

- SANTA'S VILLAGE and SANTA'S DEPOT
- Friday Sunday, November 16 19, 2018
- Thursday Sunday, November 22, 2018 December 9, 2018
- Nightly; December 13 24, 2018 (Santa's Village) and
- December 13 25, 2018 (Santa's Depot)
- For Vendor and Village information, call (254) 532-2586.

NATURE IN LIGHTS (Continued)

- SANTA'S DEPOT:
- Concessions under the stars
- Climbing Wall \$3
- Pony rides \$5
- Train rides \$5 per adult, \$3 per child (ages 11 and under, lap children ride free)
- Holiday cartoons on select nights

NATURE IN LIGHTS (Continued)

- ENTRY:
- Car, minivan, pick-up \$15
- 15 passenger van, limos and RVs \$30
- 24 passenger van \$50
- 47 passenger van or larger bus \$75
- Open to the public
- Belton Lake Outdoor Recreation Area is located on North Nolan Road (Sparta Road) approximately 10 miles from East Range Road (access to the park is also possible from FM 439 and Sparta Road)

For more information, call (254) 287-2523.

BOSS THANKSGIVING MEAL FOR THE TROOPS

- November 16, 2018
- 9:00 am 5:00 pm
- BOSS HQ Bldg. 9212, departure to Morgan Mills School For more information, call (254) 287-6116.

SPROCKET ABANDONED VEHICLE AUCTION

- November 17, 2018
- 7:00 am completion
- Yard 36 Clark Rd. and LZ Phantom Lane For more information, call (254) 287-2725.

ANNUAL THANKSGIVING BUFFET AT CLUB HOOD

- Thursday, November 22, 2018
- Two seating times: 11:00 am and 1:30 pm, reservation required
- Open to All \$21.95 adults, \$7.95 children 5-12, Free children 4 and under
- A traditional Thanksgiving Day buffet with tasty entrees, salads, sides and desserts
- Club Hood Grand Ballroom, Bldg. 5764
 For more information or to make reservations, call (254) 532-5073.

COMMUNITY SERVICES COUNCIL MEETING – October 24, 2018 OPEN DISCUSSION

OPEN DISCUSSION

COMMUNITY SERVICES COUNCIL MEETING – October 24, 2018 OPEN DISCUSSION

SUGGESTED TOPICS FOR DISCUSSION

COMMUNITY SERVICES COUNCIL MEETING – October 24, 2018

CLOSING REMARKS

Next Meeting

Wednesday, November 14, 2018, 10:30 am

Community Events and Bingo Center

www.Hood.armyMWR.com