

COMMUNITY SERVICES COUNCIL MEETING SEATING

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3	CRDAMC CSM	13	EEO	23	MWR-CRD	33	FH CUST. SVC OFFICER
4	CRDAMC DEP CDR	14	EXCHANGE	24	MWR-NAF SUPPORT SVC	34	FORT HOOD FAMILY HSG.
5	DECA-CC	15	HEALTH PROMOTIONS	25	NEC	35	FISHER HOUSE
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7	DENTAC CDR	17	III CORPS CHAPLAIN	27	RESILIENCY CAMPUS	37	FHMFMSF
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CSC DOCUMENTS



QR CODE

See back of the agenda

or

go online to

<https://hood.armymwr.com//programs/csc-calendar-events>

OPENING REMARKS

INVOCATION

GUEST INTRODUCTION

Mr. Lorenzo Westbrook

**Acting Director
Directorate of Family, Morale,
Welfare and Recreation**

COMMUNITY SERVICES COUNCIL MEETING – July 25, 2018
PREVIOUS EVENT HIGHLIGHTS

Previous Event Highlights

COMMUNITY SERVICES COUNCIL MEETING – July 25, 2018
SUGGESTED TOPIC UPDATES

Suggested Topic Updates

TOPIC 1:

4th of July Celebration

**EXPLANATION/
DISCUSSION:**

Many Families set up to watch fireworks by the Bowling Alley. There are no bathroom facilities.

**PROPOSED
RECOMMENDATION:**

Please place port-a-jons.

RESPONSE:

Thank you for your feedback. We encourage everyone to join us at Hood Stadium where we have a variety of activities, food trucks, and amenities for all to enjoy at 4th of July.

TOPIC 2:

Army One Source Directory of partners and communities website. Facebook, Instagram, Twitter, You Tube, Flickr.

EXPLANATION/ DISCUSSION:

It's good to have slides on website prior to the meeting and the phantom 411. It would be great to have a hub directory or FB etc. links for Fort Hood Units to share activities information at a click.

PROPOSED RECOMMENDATION:

Add a “Directory” tab on page of all partners contact info.

RESPONSE:

WAYAHEAD - PAO believes this is an idea - "Add a "Directory" tab on page of all partners contact info to facilitate sharing of activities information at a click." - that has merit but PAO has the immediate challenge that the III Corps/Fort Hood website is undergoing a major renovation now through the next 60 days to meet DA/IMCOM guidance on web content/structure.

RESPONSE
(Continued):

PAO has been in contact with the LT that suggested the idea and will work with her as the website is finalized according to DA guidance and tweaks will be allowed.

TOPIC 3:

Boats at BLORA Marina

**EXPLANATION/
DISCUSSION:**

Just came from a smaller installation which also had a lake outdoor activity area. There we were able to rent boats, i.e., fishing pontoons.

**PROPOSED
RECOMMENDATION:**

Add boats to BLORA.

RESPONSE

DFMWR submitted a request to NAF Contracting to bring a concessionaire in to operate the BLORA Marina (i.e. boat rental, bait, ice, etc.). NAF Contracting

**RESPONSE
(Continued):**

is currently working the request for proposal for this contract and anticipates having the contract in place for next summer.

In the interim, Belton Lake Outdoor Recreational Area (BLORA) has implemented kayak rentals to increase the water activity opportunities for customers.

TOPIC 4:

CYS

EXPLANATION/ DISCUSSION:

Wait time for CYS registration is 3 weeks. When appointments are made, Soldiers are still waiting in line 20-30 minutes to check in. When renewing registration, Soldiers are required to recomplete all forms that were done at registration.

PROPOSED

RECOMMENDATION:

- 1. If Soldier has an appointment, have them go desk to check in rather than waiting with walk-ins.**
- 2. For registration renewal, develop ability to put renewal form that prints information already on system. These things should reduce time for visit from 60-90 minutes to 10-15 minutes,**
- 3. Increase throughput.**

RESPONSE:

The months of June-August have the highest volume of customers for Parent Central Services due to increased transitions. Parent Central Services (PCS) management is in the process of integrating an electronic numbering system that would eliminate wait times for Families checking in for appointments. The modified system will sort Families according their category of services needed to ensure wait times are minimal.

RESPONSE (Continued):

CYS appreciates customer feedback and will be sending the recommendation regarding the ability to automatically populate forms for patrons renewing registration to IMCOM for consideration. Additionally, on June 25, 2018, PCS management implemented a plan of action for times of high volume by increasing staff support to ensure Families are assisted in a timely manner.

TOPIC 5:

CSC – Attendance

**EXPLANATION/
DISCUSSION:**

Not provided.

**PROPOSED
RECOMMENDATION:**

I would like to see more FRL attendance. I would like to see more Families, FRG leaders and CMD Teams. I would like to receive more school information.

RESPONSE:

Currently, invitations are sent to Brigade/Separate Command Teams. Effective JUN18, FRLs were added to the CSC invitation. CMD Teams are requested to send the invitation to the appropriate persons within their Brigade/Separate unit.

RESPONSE (Continued):

Seating is available for:

1. Commander
2. Commander Spouse
3. Command Sergeant Major
4. Command Sergeant Major Sp.
5. Family Readiness Group (FRG) Leader
6. Family Readiness Liaison (FRL)
7. Command Financial Specialist(CFS) / Family Advocacy Specialist (FAS)
8. Better Opportunities for Single Soldiers (BOSS) Representative
9. An assigned guest from a directorate, organization or agency

TOPIC 6:

CSC - Circulation of Information

EXPLANATION/ DISCUSSION:

Getting the information to the lowest level in addition to what's already established.

PROPOSED RECOMMENDATION:

Mass e-mail monthly or quarterly with a summary of upcoming events. Use an e-mail that cannot be replied to and using the bcc method or an option that prevents others from replying or replying to all.

RESPONSE:

Thank you for your question reference a summary of upcoming events. All Community Services Council information, to include a Fort Hood Community Calendar of Events (90 day calendar), is available online at <https://hood.armymwr.com/>.

All CSC documents remain on the webpage for one year. Documents can be downloaded and/printed. Facebook Live videos are available online at <https://www.facebook.com/pg/forthoodfmwr/video>

TOPIC 7: CSC – Garrison Agencies

**EXPLANATION/
DISCUSSION: More representation from
Garrison Agencies/Community
Services**

**PROPOSED
RECOMMENDATION: Reps have an area so personnel
can ask questions during the 20-
25 min discussion; adjourn
meeting before the 20-25 minute
discussion for those who do not
want to see rep.**

RESPONSE:

Thank you for your comment reference Garrison Agencies and meeting adjournment at the CSC Meeting. Currently, 40 agencies and directorates have been assigned to tables with the intent to increase conversation between units. Units are able to select an agency or directorate they would like to receive information from and sit at that table. The table number assignment remains the same although the table location will move within the room.

RESPONSE:

Occasionally, an agency or directorate representative may be a guest speaker at the meeting which may limit their participation.

Thank you for your input on the meeting format reference when to adjourn the meeting. The chairman has adjourned the meeting both prior to and after the designated time to meet with agency and directorate representatives. Your suggestion will be considered.

TOPIC 8:

CSC – Previous Notes

EXPLANATION/ DISCUSSION:

Brief previous notes from CSC meetings back to audience.

PROPOSED RECOMMENDATION:

Many people at the table felt like the SME experts for topics should brief individually. The forum would be better served and time better used by having people brief the highlights of events to the group. The table talk creates a knowledge gap, 25 minutes of table talk when no

**PROPOSED
RECOMMENDATION
(Continued):**

one is present serves no purpose. However, if those agencies that were here or had events or information to share. That would be very productive. Hooah.

RESPONSE:

Thank you for your suggestion reference SME presentations at the CSC meeting. Different SMEs are on the agenda and are requested to speak at each meeting. Respectfully request a representative from the table share new or updated information with all CSC attendees prior to closing comments.

TOPIC 9:

CSC – Eliminate time limits per speaker

EXPLANATION/ DISCUSSION:

This is the one meeting per month where units can learn about programs and activities on the installation. Having time limits stifles dialogue that is key to gaining community participation.

PROPOSED RECOMMENDATION:

Let the speakers give their information without being rushed.

RESPONSE:

Thank you for your suggestion reference time limits for speakers. The CSC Meeting has recently been extended to one hour and thirty minutes to accommodate SME presentations as well as time for Units to interact with agencies and directorates. The CSC agenda has numerous presentations reference events and activities occurring across Fort Hood. Time limits have been instilled to ensure all speakers have the opportunity to make their presentation.

TOPIC 10:

CSC – Seating Chart

EXPLANATION/ DISCUSSION:

PROPOSED RECOMMENDATION:

**I like knowing who I can talk to
and select that specific table.**

RESPONSE:

**Thank you for your comment
reference agency and directorate
seating for the CSC Meeting.
A printout with agency and
directorate table numbers is
available on each table.
Additionally, a slide is shown on
the overhead screens prior to the
meeting.**

TOPIC 11:

Swim Test Requirements

EXPLANATION/ DISCUSSION:

Why do the outdoor pools have a different swim test than Abrams gym?

PROPOSED RECOMMENDATION:

Same requirement for all pools

RESPONSE:

The Indoor and Outdoor Pools currently have the same test for all customers, which are based off of the American Red Cross standards. The Aquatics Management team will review the standards with all lifeguards to ensure continuity of application.

COMMUNITY UPDATES

COL David R. Gibson

**Carl R. Darnall Army Medical Center
(CRDAMC)
Commander**

**(254) 288-8001
david.r.gibson.mil@mail.mil**

Musculoskeletal (MSK) Summit

All Fort Hood MEDCOM and FORSCOM credentialed medical personnel

September 13 – 14, 2018

8:00 am – 5:00 pm

Phantom Warrior Center

For more information contact:
LTC Saundeth Williams at (254) 553- 6557

COMMUNITY SERVICES COUNCIL MEETING – July 25, 2018

COMMUNITY UPDATES

Robertson Blood Center Needs Donors

- Fort Hood's high deployment tempo limits our pool of available donors
- Command emphasis on donation helps ensure adequate supply of blood products for deployed Soldiers



Deployment Deferrals

Afghanistan, Tajikistan & other malaria-endemic areas, less than 5 consecutive years	12 months deferral upon return
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Iraq, Afghanistan & other leishmania-endemic areas	12 months deferral upon return
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North of Seoul, Korea (the 37.7 parallel) for less than 5 consecutive years	2 year deferral upon return
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COMMUNITY SERVICES COUNCIL MEETING – July 25, 2018

COMMUNITY UPDATES

How to Schedule a Unit Blood Drive

- **Appoint a blood coordinator IAW FH 40-17**
- **Send coordinator appointment orders to Robertson Blood Center POC**
- **Identify two dates on the unit annual training calendar**
- **Plan a unit visit to RBC or a mobile drive between 7:30 a.m. - 3:30 p.m.**
- **Call 254-738-5805 or email david.m.conrad4.civ@mail.mil to book your unit's drive**



COMMUNITY SERVICES COUNCIL MEETING – July 25, 2018

COMMUNITY UPDATES

School Based Health Clinics



Teen Wellness and Health Services Available

- School physical exam
- Nutrition and weight counseling
- Immunizations
- Diagnosis and treatment of minor illness/injuries
- Treatment of asthma, anemia, acne, and other health problems
- Referral for Specialty Care
- Behavioral Health Screening and Counseling
- Comprehensive Well Woman Services

* TRICARE Prime Beneficiaries in grades 6-12 are eligible for the program.
Students under 18 must have signed parental consent form on file at the school.

* See your school nurse for a consent form

Medical Appointments at your School:

**Audie Murphy
Middle School**

Tuesday

8 - 11:30 a.m.

**Killeen
High School**

Wednesday

8 - 11:30 a.m.

For appointments call: (254) 288-8888

DARNAL
ARMY MEDICAL CENTER

COMMUNITY SERVICES COUNCIL MEETING – July 25, 2018

COMMUNITY UPDATES

Sports Physical *Rally Days*



CRDAMC - Your
Partner in Health

DARNALL
ARMY MEDICAL CENTER



Get your CYS and sports physicals

Pediatric Clinic

Saturday, 21 July
Saturday, 11 August
8:00 a.m. - 3:00 p.m.

Russell Collier Clinic

July 16 - 19
July 30 - August 2
4:30 - 7:30 p.m.

Family Medicine Residency Clinic (FMRC)

July 10 & 24
August 7 & 21
4:30 - 8:00 p.m.

For appointments call: 254-288-8888

Ms. Nieomi King

Fort Hood Family Housing
Marketing and Communications Manager

(254) 289-7244
Nieomi.king@FortHoodFH.com

FHFH AVAILABILITY

For more information, call (254) 289-7244.

**Better Opportunities for Single Soldiers
(BOSS)**

SPC Kylie Smith
Vice President

(254) 287-6116
forthoodboss@gmail.com

UPCOMING EVENTS

- **Paddle Boarding (August 1, 2018)**
- **Sky Candy (August 10, 2018)**
- **Single Soldier Festival (August 30, 2018)**

VOLUNTEER OPPORTUNITIES

- **Red Cross Fire Alarms (July 28, 2018)**
- **Comedy Show Fundraiser (July 28, 2018)**

BOSS STRONG COMPETITION

- **Two teams representing Fort Hood:**
 - **The Dominators – 2-82 FA, 3ABCT**
 - **The Dragons – 2-82 FA, 3ABCT**

**For more information,
e-mail forthoodboss@gmail.com.**

**Child & Youth Services
(CYS)**

Ms. Ashley Hill
**Youth & School Age Care
Administrator**

(254) 287-2164
Ashley.n.hill77.naf@mail.mil

BACK TO SCHOOL BASH

- **August 10, 2018**
- **2:00 pm – 6:00 pm**
- **Games, arts and crafts, DJ, Family fun and more!**
- **Montague Youth Center, Bldg. 70020**
- **For more information, call (254) 553-7662.**

**Child & Youth Services
(CYS)**

**Ms. Liz Davenport
School Liaison Officer**

**(254) 288-7946
elizabeth.j.davenport2.naf@mail.mil**

BACK TO SCHOOL REGISTRATION DATES

Killeen Independent School District (KISD)

August 1-2, 2018, 9:00 am – 6:00 pm

Copperas Cove Independent School District (CCISD)

**August 1, 2018, 8:00 am – 5:00 pm and
August 2, 2018, 12:00 pm – 6:00 pm**

Belton Independent School District (BISD)

August 7-18, 2018, 8:00 am – 3:00 pm

Temple Independent School District (TISD)

Elementary School

August 7-18, 2018, 8:00 am – 3:00 pm

FIRST DAY OF SCHOOL DATES
(2018-2019 SCHOOL YEAR)

- **August 15, 2018 – CCISD and Jarrell Independent School District (JISD)**
- **August 16, 2018 – Lampasas Independent School District (LISD)**
- **August 20, 2018 – BISD, Gatesville Independent School District (GISD) and Florence Independent School District (FISD)**

FIRST DAY OF SCHOOL DATES
(2018-2019 SCHOOL YEAR)
(Continued)

- **August 22, 2018 – TISD**
- **August 27, 2018 – KISD and Salado Independent School District (SISD)**
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- **For more information, call the CYS School Liaison Office at (254) 288-7946, (254) 553-3340 or (254) 553-3341.**

COMMUNITY SERVICES COUNCIL MEETING – July 25, 2018
COMMUNITY UPDATES


Mrs. Wendy Cassell

**Fort Hood Spouses' Club
President**

**(571) 334-6935
fh.president@gmail.com**

COMMUNITY SERVICES COUNCIL MEETING – July 25, 2018

COMMUNITY UPDATES



OPEN TO ALL MILITARY SPOUSES


SUPER SIGN-UP 2018-19

MEMBERSHIP DRIVE

Wednesday, August 29, 2018
11am-4pm

**SAVE
THE DATE**

PHANTOM WARRIOR CENTER
BLDG 194
37th st



COMMUNITY SERVICES COUNCIL MEETING – July 25, 2018

COMMUNITY UPDATES

Loan Closet

- Did you know that the FHSC, maintains an extensive inventory to help with your special occasions? Need centerpieces, table clothes, cloth napkins and décor? The FHSC has you covered.



COMMUNITY SERVICES COUNCIL MEETING – July 25, 2018

COMMUNITY UPDATES

Everyone needs a good
“Flocking” from time to time

Fort Hood	\$20.00	•	***
Harker Heights/Coopers Cove	\$40.00	•	***
Bellton/Temple	\$50.00	•	***
Flock someone outside of the area by mail	\$5.00	•	***



COMMUNITY SERVICES COUNCIL MEETING – July 25, 2018

COMMUNITY UPDATES

Our Sub-Clubs

- Clubs of various types that meet through-out the year. Here are few:
If you don't find one you would like let us know.
- Wine Club
- Book Club
- Lunch Bunch
- Hiking Club
- Bunco Club

COMMUNITY SERVICES COUNCIL MEETING – July 25, 2018

COMMUNITY UPDATES

Monthly Programs-Luncheons and Events

- 12 Sept 2018: Crystal Bingo
- 10 Oct 2018: Ghost Story
- 14 Nov 2018: Make it, Bake it, Fake it. Night time with Spouse
- 12 Dec 2018: Winter Item exchange
- 9 Jan 2019: Bunco/LRC
- 13 Feb 2019: Nominations/Card game
- 6 Mar 2019: Present Nominees/Brag Night Spouse
- 10 Apr 2019: Vote/ Volunteer Appreciation
- 8 May 2019: Install new Board

Fort Hood Santa's Workshop

Mrs. Lori Jeffries
Fundraising Chair

540-247-6833

forthoodsws@gmail.com

GARRISON GOLF SCRAMBLE

- **September 14, 2018**
- **8:00 am start**
- **Come join us for a fun day on the greens all while supporting your local military children and Families through the Fort Hood Area Santa's Workshop!**
- **The Courses of Clear Creek**
- **For more information, call (540) 247-6833 or e-mail forthoodsws@gmail.com.**

**Directorate of Family, Morale,
Welfare and Recreation**

Mr. Lorenzo Westbrook
Acting Director

(254) 287-7803
lorenzo.j.westbrook.civ@mail.mil

ALL-ARMY CAMP TRIAL SUBMISSIONS

SGT Ninostka Amarogarcia

1st Cavalry Division Sustainment Brigade

All-Army Softball – Women

Dates: July 23, 2018 – August 14, 2018

Location: Fort Indiantown Gap, PA

SPC Arturo Reyes

CRDAMC

All-Army Rugby – Men

Dates: August 12-22, 2018

Location: TBD

For more information, call (254) 286-5760.

ALL-ARMY CAMP TRIAL SUBMISSIONS

SSG Alan Alaniz

B 62 THAAD

All-Army Softball – Men

Dates: August 27, 2018 – September 17, 2018

Location: Fort Sill, OK

SPC Tommy Eaton

87th Sapper Co.

All-Army Softball – Men

Dates: August 27, 2018 – September 17, 2018

Location: Fort Sill, OK

For more information, call (254) 286-5760.

ALL-ARMY CAMP TRIAL SUBMISSIONS

PVT Oxsean Adams

937th CC

All-Army Boxing – Men

Dates: August 26, 2018 – October 1, 2018

Location: Fort Huachuca, AZ

SPC Michael Biwott

Eagle Troop, 2/3 CR

All-Army Ten-Miler

Dates: October 4-8, 2018

Location: Washington, DC

For more information, call (254) 286-5760.

COMMUNITY EVENTS CALENDAR (90 DAYS)
HIGHLIGHTS

U.S. ARMY 2018 ARTS AND CRAFTS

- **Entry period: Now through August 27, 2018**
- **Novice and Accomplished**
- **Ceramics, digital art, drawings, fiber/textile, glass art, metals and jewelry, mixed media, paintings and wood**
- **For more information, go online to
<https://www.armymwr.com/programs-and-services/arts-and-crafts/2017-arts-crafts-contest/how-enter>.**

BOSS STRONG CONTEST

- **Now – September 7, 2018**
- **To provide an opportunity for BOSS single soldiers to compete at the IMCOM Annual championship in San Antonio, Texas**
- **(6 person teams, Total 6 teams)**
- **For more information, call (254) 287-6116.**

PHANTOM WARRIOR GOLF SCRAMBLE

- **July 27, 2018**
- **8:00 am shotgun start**
- **\$35/participant with \$5 optional mulligans**
- **The Courses of Clear Creek**

For more information, call (254) 287-4130.

MUSIC ON THE LAWN

- **July 27, 2018, August 10, 2018 and August 17, 2018**
- **6:30 pm – 9:00 pm**
- **Behind Chili's Bar and Grill, Fort Hood**

For more information, call (254) 288-7835.

NIGHT DRIVE

- **July 27, 2018**
- **7:00 pm – 11:00 pm**
- **Thirty-five person driving range**
- **\$20/participant**
- **The Courses of Clear Creek**

For more information, call (254) 287-4130.

COLOR RUN 5K

- **July 28, 2018**
- **Race begins 8:00 am**
- **Harvey Functional Fitness Center**
- **Pre-register online at Hood.ArmyMWR.com by 12:00 pm the Wednesday prior to the event**
- **Pre-Registration Facilities: Leisure Travel Service, Sportsmen's Center, Apache Arts and Crafts Center and Recreation Equipment Checkout**
- **Pre-registration fee is \$10 for DoD and \$15 for non-DoD**

COLOR RUN 5K (Continued)

- **On-site registration the day of the race at 7:00 am**
- **On-site registration fee is \$15 for DoD and \$20 for non-DoD**
- **For more information, call (254) 285-5459.**

ARMY ENTERTAINMENT COMEDY TOUR

- **July 28, 2018**
- **6:30 pm**
- **Abrams Physical Fitness Center**
- **Join us for a comedy show featuring Carlos Mencia and special guests Jordan Rock and Trish Suhr**
- **Food and beverage concessions to include alcohol available for purchase**

ARMY ENTERTAINMENT COMEDY TOUR (Continued)

- **Advance tickets are \$25 (floor seating) or \$15 (bleacher seating)**
- **Day of Show tickets at the door are \$30 (floor seating) or \$20 (bleacher seating)**
- **Open to all 18+ (adult content)**

For more information, call (254) 288-7835.

HOOD HOWDY INFORMATION FAIR AND MINI CAREER FAIR

- **August 10, 2018**
- **10:00 am – 2:00 pm**
- **Provide newcomers and the community with an abundance of information about life and career information at “The Great Place”**
- **Club Hood**
- **For more information, call (254) 287-4471 or (254) 286-6684.**

NATURALIZATION CEREMONY
(Selected Soldiers)

- **August 10, 2018**
- **1:00 pm**
- **Oveta Culp Hobby Soldier & Family Readiness Center**

For more information, call (254) 287-4471.

PHANTOM WARRIOR GOLF SCRAMBLE

- **August 24, 2018**
- **8:00 am shotgun start**
- **\$35/participant with \$5 optional mulligans**
- **The Courses of Clear Creek**

For more information, call (254) 287-4130.

NATURALIZATION CEREMONY
(Selected Soldiers)

- **August 10, 2018**
- **1:00 pm**
- **Oveta Culp Hobby Soldier & Family Readiness Center**

For more information, call (254) 287-4471.

HOTTER THAN HADES 5K – RUN/WALK

- **August 25, 2018**
- **Race begins 8:00 am**
- **Abrams Physical Fitness Center**
- **Pre-register online at Hood.ArmyMWR.com by 12:00 pm the Wednesday prior to the event**
- **Pre-Registration Facilities: Leisure Travel Service, Sportsmen's Center, Apache Arts and Crafts Center and Sprocket Auto Crafts Center**

HOTTER THAN HADES 5K – RUN/WALK **(Continued)**

- **On-site registration the day of the race from 7:00 am – 7:45 am**

For more information, call (254) 285-5459.

SUGGESTED TOPICS FOR DISCUSSION

CLOSING REMARKS

Next Meeting

Wednesday, August 22, 2018, 10:30 am

**Community Events and
Bingo Center**

www.Hood.armyMWR.com