







Note: Agency names and websites that appear in blue are hyperlinks. For additional information contact: Army Community Service Community Information Services at (254) 287-4471 or e-mail: <u>usarmy.cavazos.imcom-fmwrc.list.community-services-council@army.mil</u>



2nd Tuesday of the Month

10:00 a.m. - 11:30 a.m.

Learn about community resources, respite care, advocacy, programs and services available for

Military Families with special needs.

aker Center, Building 36000, 2



FORT CAVAZOS ARMY COMMUNITY SERVICE

EXCEPTIONAL FAMILY MEMBER PROGRAM

HELPFUL ACS NUMBERS

ACS Volunteer Program / Army Volunteer Corps	287-86
Army Emergency Relief (AER) / Emergency Financial Assistance	553 -31
Financial Readiness Branch / Consumer Affairs Financial Management Classes, Personal Financial Counselors	287-Cl ⁻ (2489)
Army Family Action Plan / Army Family Team Building	287-11
Employment Readiness Program / Job Search Assistance, Resume Writing, Career Skills	287-60 288-20
Exceptional Family Member Program (EFMP)	287-60
Family Advocacy Program (FAP) / Relationship Enrichment, Preparing for Marriage, Common Sense Parenting, Car Seat Inspection	286-67 286-67
Family Assistance Center (FAC)	288-75
Military Family Life Counseling (MFLC)	553-47
Mobilization, Deployment & Stability Support Operations SFRG Training, Resilience Skills, Community Resource Course	288-27
New Parent Support Program / Infant Care, Play Mornings, Shaken Baby, Daddy Bootcamp	287-22
Soldier and Family Assistance Center	286-57
Survivor Outreach Services	288-95 553-03
24/7 HOTLINES	

2-WT HOTEINES		
Commanding General (CG) Hotline	254. 618.7486	
Reporting Domestic Violence or Child Abuse	254. 287.CARE (2273) National 800. 422.4453	
Assistance for Victims of Domestic Violence	254. 702.4953 National 800. 799.7233	
Suicide Prevention	National 800. 273.8255 or Dial 988	
Sexual Harassment / Sexual Assault (SHARP)	254. 319.4671 National 877. 995.5247	
EO and Harassment Hotline	254. 291.5717	
Veterans Crisis Line	National 800. 273.8255 (press 1)	
Housing / Barracks Life / Health / Safety Hot- line	254. 206.1157	
Duty Chaplain Hotline	254. 289.2531	
ACS Locations		

Bldg. 36000 - Shoemaker Center, 2nd Floor, Shoemaker Lane Bldg. 36051 - Soldier and Family Assistance Center





Your Connection to Community Information

287-4ACS (4227)

https://Cavazos.Armymwr.com www.armyfamilywebportal.com www.militaryonesource.mil 1-800-342-9647



TRAINING AND OUTREACH









Classes, times, and locations are subject to change call for details. Individuals who require assistance or accommodations due to a disability, contact providing program

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USFHP Maternity Care

When you're expecting a new baby, US Family Health Plan is here for you!



Covered services

- OB-GYN visits throughout pregnancy
- Fetal ultrasounds
- Management of high-risk or complicated pregnancies
- Hospitalization for labor, delivery and postpartum care
- Anesthesia and epidural for pain during labor
- Cesarean sections
- Breast pumps, related supplies and breastfeeding counseling
- Additional services such as lactation specialists and more are available for members within the USFHP provider network.



Costs

Active-duty service members (ADSM) and their families have no costs for maternity care when enrolled in a USFHP Prime plan. All others are subject to copayments and cost shares.

Beneficiaries with a USFHP Prime plan (except ADSMs) can choose to use point-of-service options to refer themselves but may be subject to higher out-of-pocket costs.

Coverage for mom

These services may require referrals or pre-authorizations.

Your civilian primary care manager will collaborate with you to coordinate your maternity care. You are free to choose a network OB/GYN to add to your maternity team. With USFHP you do not need a referral when using an in-network provider for you or your newborn care. If your team determines the pregnancy may be complicated, they can request a USFHP case manager to assist in facilitating care. When setting appointments, state you have USFHP, not "TRICARE." You no longer need to show your Military ID card to access care, only your USFHP Member ID Card information is necessary before starting a relationship with a health care provider or facility.

You are responsible for ensuring all your care is performed by in-network providers. It is Imperative your PCM (office) refer you to USFHP network Specialists or Treatment facilities, if not, it may result in you being responsible for balance billing or Point of Service costs associated with your care. You can access

necessary "out-of-network" care with an approved authorization/referral (see member handbook for details).



Submit Medical Claims to:	Member Service 1-800-678-7347
P.O. Box 981696	Maxor Pluse @ 1-800-687-0707
B Paso, TX 79998	24 Hour Warse Line 1-800-455-9355
Emergency Care	Hosp & I Provider Information
Invoi are experied of the the rate sing energy and call BM or proceed to the regime from an care provider with a 2 shorts or an energy and with the data with the care in set to be precised on the care in set to be precised on the care is set is hour to out by the the at sing, cally or to make the the set ing.	

Important phone numbers

- Member Services: 800-678-7347; TTY 711
- 24-Hour Nurse Line: 800-455-9355
- Mental Health: 800-678-7347; TTY 711
- DEERS: 800-538-9552
- Interpreter Services: 800-678-7347; TTY 711
- Transport (Trustride Medical Transportation): 281-741-7411



Breast pump/DME supplies

Aeroflow

1-844-867-9890

Qualify through Insurance at aeroflowbreastpumps.com

To place your supply order:

- 1. Go to https://aeroflowbreastpumps.com/qualify-through-insurance
- 2. Complete the application.
 - Input USFHP Member ID #
 - Select "CHRISTUS USFHP" as your insurance carrier.
- 3. Aeroflow conducts a 3–5-day benefit verification with CHRISTUS USFHP.
- 4. Aeroflow will email the member a link to place an online order with approved equipment/supplies.
- 5. Set up online account.
- 6. Place selection order for approved equipment/supplies.
- 7. Aeroflow will ship members' order.

Coverage for child

Your new baby must be registered in the Defense Enrollment Eligibility Reporting System (DEERS) within 90 days (120 days if overseas) of birth (or adoption or court appointment). To do this, the parent must go to a Uniformed Services ID card office and present the child's official birth certificate or FS-240 Consular Report of Birth Abroad, record of adoption, or letter of placement of your child into your home by a recognized placement or adoption agency or the court.

Visit https://idco.dmdc.osd.mii/idco to find a Uniformed Services ID card office in your area.

Once registered in DEERS, your newborn, adopted or court-appointed child of an ADSM may be enrolled in the USFHP plan if child lives in USFHP service area.

Stateside children of ADSMs are eligible to enroll in USFHP Prime as long as:

- They are registered in DEERS.
- They live in a stateside Prime Service Area (PSA)/USFHP Service Area. If they don't live in a service area, the child will be automatically enrolled in TRICARE Select.

Automatic enrollment is not available for children of retirees.

Relocation during pregnancy

If you move and change your address in DEERS, this is a Qualifying Life Event.

If you have USFHP Prime and plan to be out of your current area during your pregnancy for more than 30 days, you may either keep your current USFHP Prime enrollment or transfer your enrollment if you're eligible for USFHP Prime in your new location. If you keep your USFHP Prime enrollment in your original enrolled location, you need to coordinate with your PCM to get referrals for non-emergency health care services in the location you're visiting. To transfer your enrollment, contact USFHP.

Visit www.tricare.mil/lifeevents to learn more.

Lost eligibility

You may lose TRICARE eligibility, including maternity coverage, for various reasons related to life events and sponsor status changes. Depending on the reason for losing eligibility, you may qualify for continued coverage under the Transitional Assistance Management Program or CHCBP. The CHCBP requires premium payments. If you're an ADSM who is pregnant at the time of release from active duty, you may also work with your service (unit personnel and military hospital or clinic administrative channels) to determine if you're eligible for ongoing care at a military hospital or clinic.

Visit www.tricare.mil/maternitycare for more information.



CONTACT YOUR LOCAL NAVIGATOR

Melinda Fletcher 210-460-2056 melinda.fletcher@christushealth.org



To book an appointment, please scan QR code.

An Important Note About TRICARE Program Information. At the time of publication, this information is current. It is important to remember that TRICARE policies and benefits are governed by public law and federal regulations. Changes to TRICARE programs are continually made as public law and/or federal regulations are amended. Military hospital and clinic guidelines and policies may be different than those outlined in this publication. For the most recent information, contact your TRICARE regional contractor or local military hospital or clinic.

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Christmas Has Come Early!

Christmas in July

Thursday, July 25th 11am - 1pm or until gifts run out!

No Registration Required Must have Military ID Child must be present to receive a gift!

Bldg 50001 Clear Creek Rd Next to Commissary

info@santasworkshopgp.org

