

COMMUNITY SERVICES COUNCIL MEETING SEATING

Tables 1-10		Tables 11-20		Tables 21-30		Tables 31-40	
1	BOSS MWR Advisor	11	DPTMS	21	MWR-BOD	31	CPAC
2	CRDAMC CDR	12	DPW	22	MWR-CYS	32	FHAVCCF
3	CRDAMC CSM	13	EEO	23	MWR-CRD	33	FH CUST. SVC OFFICER
4	CRDAMC DEP CDR	14	EXCHANGE	24	MWR-NAF SUPPORT SVC	34	FORT HOOD FAMILY HSG.
5	DECA-CC	15	HEALTH PROMOTIONS	25	NEC	35	FISHER HOUSE
6	DECA-WW	16	IG	26	PAO	36	FORT HOOD THRIFT SHOP
7	DENTAC CDR	17	III CORPS CHAPLAIN	27	RESILIENCY CAMPUS	37	FHMFMSF
8	DENTAC DEP CDR	18	LRC	28	USAG CHAPLAIN	38	FHSC
9	DES	19	MICC	29	AMERICAN RED CROSS	39	SANTA'S WORKSHOP
10	DHR	20	MWR-ACS	30	CTC	40	USO

COMMUNITY SERVICES COUNCIL MEETING – January 24, 2018

CSC DOCUMENTS



QR CODE

See back of the agenda

or

go online to

<https://hood.armymwr.com//programs/csc-calendar-events>

OPENING REMARKS

COMMUNITY SERVICES COUNCIL MEETING – January 24, 2018

INVOCATION

GUEST INTRODUCTION

Mr. Nicholas Johnsen

**Director
Directorate of Family, Morale,
Welfare and Recreation**

COMMUNITY SERVICES COUNCIL MEETING – January 24, 2018
PREVIOUS EVENT HIGHLIGHTS

Previous Event Highlights

COMMUNITY SERVICES COUNCIL MEETING – January 24, 2018
COMMUNITY EVENTS CALENDAR

- 1. The Calendar of Events is available online at <https://hood.armymwr.com//programs/csc-calendar-events>.**
- 2. Hot buttons link directly to CSC documents from the Fort Hood and MWR web pages**

COMMUNITY SERVICES COUNCIL MEETING – January 24, 2018
SUGGESTED TOPIC UPDATES

Suggested Topic Updates

COMMUNITY SERVICES COUNCIL MEETING – January 24, 2018
COMMUNITY UPDATES

COMMUNITY UPDATES

COMMUNITY SERVICES COUNCIL MEETING – January 24, 2018
COMMUNITY UPDATES

**Carl R. Darnall Army Medical Center
(CRDAMC)**

COL David Gibson
Commander

(254) 288-8001
david.r.gibson.mil@mail.mil



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Carl R. Darnall

Army Medical Center

Healthcare Delivery Update

COL David R. Gibson
Commander

what's
cooking



BASETRACK LIVE!

BASETRACK Live is an edgy, multi-media production that captures the impact of deployment on the Soldier, Family and community.

VIP Performance - 30 January at 1800

Soldier Performances

31 January - 1 February

2 performances per day at **Palmer Theater**

Show times: **1000 and 1400 hours daily**

Open to Soldiers, Spouses, and enrolled beneficiaries.

The 90-minute live production consists of interviews from a deployed Marine unit (Afghanistan) to include the challenges of home reintegration and a Family's struggle.

UNIT ALLOCATIONS PER PERFORMANCE

	1CD	DIV West	13ESC	OTC	11SB	36EB	48CM	69ADA	85CA	89MP	504MI	FH DENTAL	GARRISON	MEDCEN	VETCOM	15MI	79EOD	206MI
311000 JAN 2018	306	2	110	2	14	80	10	15	2	68	12	5	2	5	5	5	2	2
311400 JAN 2018	306	2	110	2	14	80	10	15	2	68	12	5	2	5	5	5	2	2
011000 FEB 2018	306	2	110	2	14	80	10	15	2	68	12	5	2	5	5	5	2	2
011400 FEB 2018	306	2	110	2	14	80	10	15	2	68	12	5	2	5	5	5	2	2
Total Allocations:	1224	8	440	8	56	320	40	60	8	272	48	20	8	20	20	20	8	8

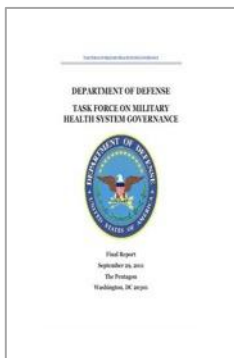


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Military Health System Reform

How We Got Here

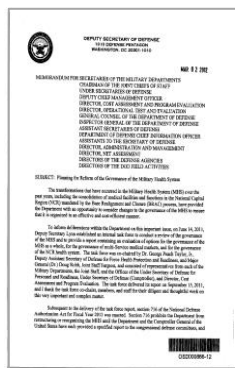
**DoD Task Force
on MHS
Governance**



September 2011

**Recommended
DHA model for
MHS Governance**

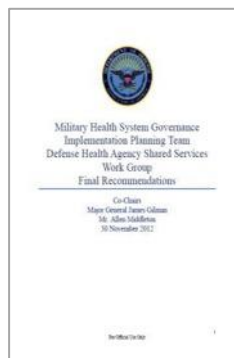
**DEPSECDEF
Planning
Memo**



March 2012

**Directed
Planning for
DHA
Implementation**

**DHA Planning
WG Report**



November 2012

**Provided DHA and
Shared Services
Implementation
Plan for
DEPSECDEF approval**

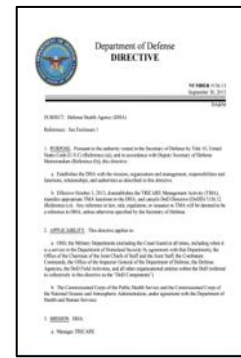
**DEPSECDEF
“Nine
Commandments”
Memo**



March 2013

**Directed
Implementation
of DHA**

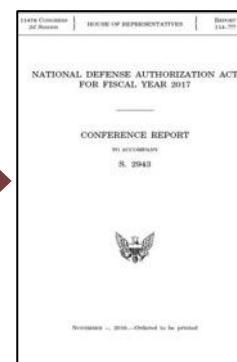
**DODD
5136.13**



September 2013

**Established the
DHA**

**NDAA
2017**



December 2016

**Directed
Implementation
of Broader
Responsibilities**



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2017 NDAA

2017 National Defense Authorization Act (NDAA)



An integrated system of
readiness and health ...

... co-designed by our
beneficiaries ...

...built around our
beneficiaries ...

... for our beneficiaries



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Defense Health Agency (DHA) Director Priorities



Vice Admiral Raquel C. Bono
Director, Defense Health Agency

Integrated System of Readiness and Health

Vision: Unified and Ready

Mission: The Defense Health Agency, a Combat Support Agency, leads the Military Health System integrated system of readiness and health to deliver the Quadruple Aim – increased readiness, better health, better care, and lower cost.

Agency Goals:

- Empower and Care for Our People
- Optimize Operations across the Military Health System
- Co-create Optimal Outcomes for Health, Well-being and Readiness
- Deliver Solutions to Combatant Commands

Please visit www.health.mil/DirectorsPriorities to learn more details about my priorities and our DHA mission and goals.



Vision

The Premier Medical Readiness Center,
An Exceptional Experience – Every Single Time.

Mission

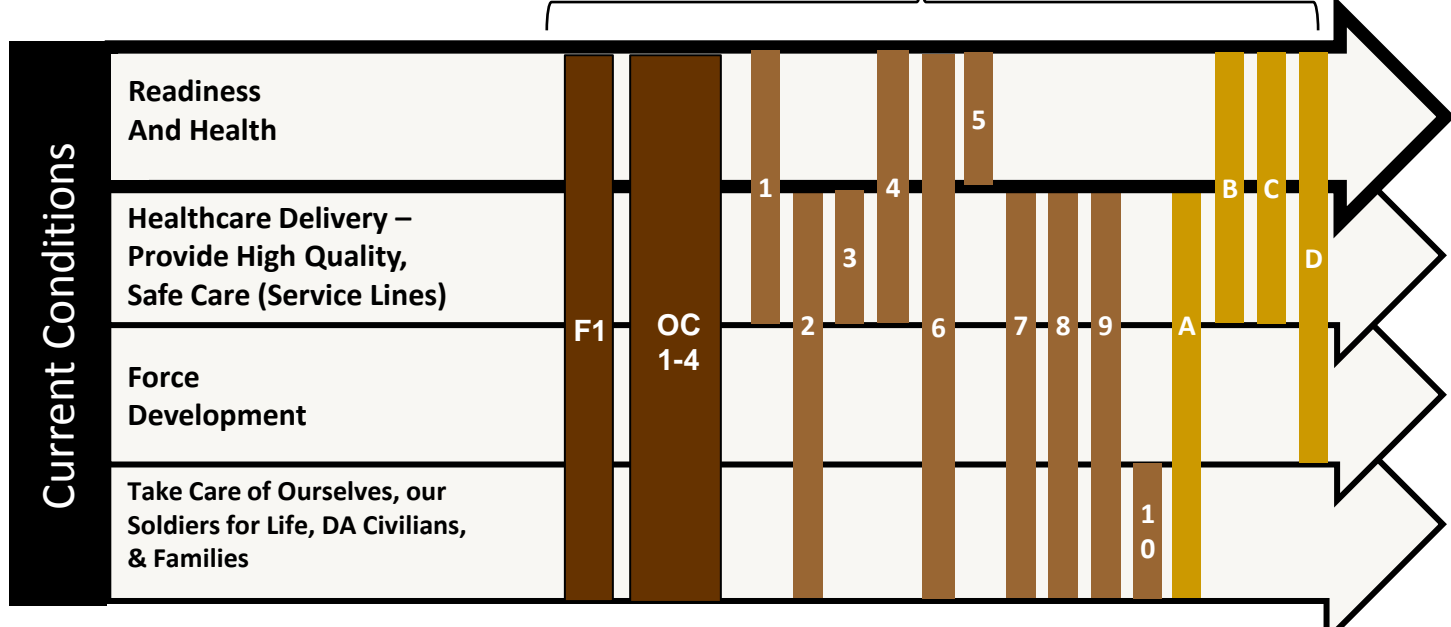
Enabling Phantom Readiness
by Partnering to
Improve Health and Save Lives.

Motto

CRDAMC – Your Partner in Health.



Lines of Effort *Campaign Objectives*



End State:

A Highly Reliable Organization with an exceptional workforce that possesses a culture preoccupied on the safe and reliable delivery of healthcare while focused on process improvement towards Better Health, Better Care, Lower Cost and Improved Readiness:

The circular diagram shows four interconnected goals: Better Health (top), Better Care (right), Lower Cost (bottom), and Improved Readiness (left). These goals are arranged in a circle, with arrows indicating a clockwise flow from one goal to the next, suggesting a continuous cycle of improvement.

Means

Organizational Capacity (OC):
OC1: A trained, ready, resilient and motivated workforce.
OC2: A system of systems approach that deliberately leverages knowledge management concepts to enhance communication, further shared understanding, and develop data-driven decisions.
OC3: A physical, ethical and cultural environment that fosters exceptional efforts.
OC4: Internal policies, procedures and practices that deliver desired outcomes.

Financial (F):
F1. Improve business operations planning that provides adequate resources for directed missions.

Ways

Internal Process (IP):
IP1: Improve III Corps, Installation and Community Partnerships and Engagements
IP2: Improve Organizational Processes and Alignment of Systems and Processes
IP3: Improve Quality and Safety of Care in a High Reliability Organization
IP4: Improve Access to Care (Primary and Specialty Care)
IP5: Improve Healthy Behaviors, Communities and Environments
IP6: Improve Management of Medical Skills and Required Individual Training
IP7: Align the Organizational Structure In Accordance With the Vision
IP8: Maintain Solvency and Improve Business Operations
IP9: Improve Internal and External Communications
IP10: Improve Resiliency of the Workforce

Ends

Patient/Customer/Stakeholder (CS):

A. Better Health

- Health Promotion and Wellness of Our Beneficiaries
- Preventive and Precision Care

B. Better Care

- Exceptional Patient Experience
- Safe, Quality Care (Zero Preventable Harm)

C. Lower Cost

- Managing the Cost of Providing Care
- Value = Benefit/Cost
- Value in Terms of Service, Quality and Safety

D. Improved Readiness

- Medical Readiness of the Phantom Warrior
- Medical Skills Sustainment

E. Exceptional Workforce

- Trained, skilled and ready workforce

Take COMMAND

☆☆☆ *Enhance Your TRICARE® Experience*

**Did you know?
A TRANSITION YEAR WITH A GRACE
PERIOD FOR ENROLLMENT WILL RUN
THROUGHOUT 2018.**

Continuous open enrollment will run through calendar year 2018 to allow you to change plans and ensure you have TRICARE coverage prior to 2019.

Find out more at www.tricare.mil/changes.



#takecommand

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Take **COMMAND**

☆☆☆ *Enhance Your TRICARE® Experience*

TRICARE Is Changing. NEW PROVIDER DIRECTORIES ARE AVAILABLE.

Is your doctor in the TRICARE network—now that three TRICARE regions have been combined into two—East and West?

You can now check the new provider directories to find out.

If your doctor isn't in the network, you can invite them to join!

Find out how at www.tricare.mil/finddoctor.

Learn more at www.tricare.mil.



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TRICARE Pharmacy Changes



This Is Your Benefit.

DID YOU KNOW?

On February 1, 2018, TRICARE Pharmacy copayments will change.

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Pharmacy Cost Changes

PHARMACY COSTS

POINT OF SERVICE	GENERIC COPAYS		BRAND NAME COPAYS		NON-FORMULARY COPAYS	
	Current	Starting Feb. 1, 2018	Current	Starting Feb. 1, 2018	Current	Starting Feb. 1, 2018
Retail Network (30 Day Supply)	\$10	\$11	\$24	\$28	\$50	\$53*
Home Delivery (90 Day Supply)	\$0	\$7	\$20	\$24	\$49	\$53
Military Pharmacy (90 Day Supply)	Still \$0 copay for all formulary drugs at military pharmacies.				Generally not available without medical necessity.	

*Note: Non-formulary drugs are generally only available through home delivery.

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Questions?



COMMUNITY SERVICES COUNCIL MEETING – January 24, 2018
COMMUNITY UPDATES

Staff Judge Advocate (SJA)

CPT John Danyluk
Tax Center
Officer in Charge

(254) 288-5302
john.g.danyluk.mil@mail.mil

COMMUNITY SERVICES COUNCIL MEETING – January 24, 2018

COMMUNITY UPDATES

TAX CENTER

- **January 22, 2018 – April 17, 2018**
- **Monday – Wednesday and Friday, 9:30 am – 5:00 pm**
- **Thursday, 9:30 am – 7:00 pm**
- **Free, professional tax return preparation**
- **Eligibility: Active Duty Soldiers, dependents and Retirees**

TAX CENTER

Documents to bring:

- **Military ID**
- **Social Security card for dependents on return**
- **All tax related documents (W2, 1099, etc.)**
- **Power of Attorney (if spouse unavailable)**
- **Routing/Account numbers for direct deposit**

For more information, call (254) 288-7995.

For appointments, call (254) 287-3294.

COMMUNITY SERVICES COUNCIL MEETING – January 24, 2018
COMMUNITY UPDATES

Fort Hood Garrison Chaplain's Office

COL Charles Fields
Garrison Chaplain

(254) 288-6554
charles.m.fields12.mil@mail.mil

COMMUNITY SERVICES COUNCIL MEETING – January 24, 2018
COMMUNITY UPDATES

PRAYER SUMMIT

- **January 27, 2018**
- **8:00 am – 3:00 pm**
- **Spiritual Fitness Center Chapel, 33rd Street
and Battalion Avenue**

For more information, call (254) 288-6545.

NATIONAL PRAYER BREAKFAST

- **February 1, 2018**
- **7:00 am – 9:00 am**
- **Club Hood**

For more information, call (254) 288-6545.

EASTER SUNRISE SERVICE

- **April 1, 2018**
- **7:00 am**
- **Main Post Chapel**

For more information, call (254) 288-6545.

AMERICAN RED CROSS

Ms. Gigi Winburn
Regional Program Manager

(214) 490-4820
gigi.winburn@redcross.org

RED CROSS SERVICES AND VOLUNTEER NEEDS

- **Get To Know Us Briefs**
- **Volunteer Needs**
- **Reconnection Resiliency Workshops**

For more information, call (254) 287-0400.

Fort Hood Area Military Family Member Scholarship Fund

Mrs. Valarie Adams
President

(781) 698-9292
FHAMFMSF@gmail.com

SCHOLARSHIP OPPORTUNITIES

- **Applications must be mailed to FHAMFMSF and post-marked by March 2, 2018**
- **Scholarships are available for dependent children and spouses of a U.S. military member (Active Duty, Retired or deceased) – residency restrictions apply**
- **Based on academic merit, community contribution, letters of recommendation and a brief essay**
- **Financial need is not considered**

SCHOLARSHIP OPPORTUNITIES

**For more information, go online to
www.fhamfmsf.com or visit the Fort Hood Area
Military Family Member Scholarship Fund
Facebook page.**

Army Community Service

Ms. Karen Bradshaw
Financial Management Branch
Administrative Assistant

(254) 287-8500
karen.l.bradshaw2.civ@mail.mil

EMERGENCY TRAVEL FOR ACTIVE DUTY SOLDIERS

- **Effective January 1, 2018**
- **All Army Emergency Relief (AER) requests for emergency travel for Active Duty Soldiers will initially start as a combination of half loan (50%) and half grant (50%)**
- **Depending on the Soldier's financial situation, the request could become a full grant (100%)**

**EMERGENCY TRAVEL FOR
ACTIVE DUTY SOLDIERS**

(CONTINUED)

An emergency travel loan will not increase beyond 50% and the grant will not decrease below 50% of the total assistance provided.

For more information, call (254) 288-6330.

Army Community Service (ACS)

Ms. Doris Arnett
Soldier and Family Readiness Branch
Resilience Training Coordinator

(254) 553-2741
doris.f.arnett.civ@mail.mil

READINESS ESSENTIALS FOR ARMY LEADERS (R.E.A.L.) COMMAND TEAM FRG TRAINING

- **Monthly**
- **9:00 am – 12:00 pm**
- **Oveta Culp Hobby Soldier Family Readiness Center**

**For more information and to register call
(254) 288-2794**

Family and MWR

Mr. Nicholas Johnsen
Director

(254) 287-4339
nicholas.r.johnsen.naf@mail.mil

HOOD HOWDY INFORMATION FAIR AND MINI CAREER FAIR

- **February 2, 2018**
- **9:00 am – 1:00 pm**
- **Club Hood**

**For more information, call (254) 287-6116
or (254) 287-4471.**

VOLUNTEER OF THE YEAR NOMINATION WRITING WORKSHOP

- **February 6, 2018 and February 8, 2018**
- **10:00 am – 11:30 am**
- **Oveta Culp Hobby Soldier & Family Readiness Center**

**For more information and to register, call
(254) 287-8657.**

PHANTOM WARRIOR GOLF SCRAMBLE

- **February 9, 2018**
- **10:30 am – 11:45 (registration)**
- **12:00 pm (shotgun start)**
- **The Courses of Clear Creek**

For more information, call (254) 287-4130.

FORT HOOD EDUCATION SUMMIT
(Invitation Only)

- **February 8, 2018**
- **8:30 am – 3:30 pm**
- **Club Hood**

For more information, call (254) 288-7946.

VALENTINE'S DAY MURDER MYSTERY DINNER THEATER

- **February 14, 2018**
- **6:00 pm (Doors Open)**
- **7:00 pm (Dinner and Show
[18 years of age and older, \$39.95/person])**
- **Club Hood**

**For more information or to RSVP, call
(254) 532-5073.**

**TRAGEDY ASSISTANCE PROGRAM
FOR SURVIVORS (TAPS)
REGIONAL SEMINAR GOOD GRIEF CAMP
(GOLD STAR FAMILIES)**

- **February 22-25, 2018**
- **Times and locations to be announced**

For more information, call ACS Survivor Outreach Services (SOS) at (254) 288-9533.

**SPECIAL OLYMPICS BASKETBALL
COMPETITION**

- **February 23, 2018**
- **1:00 pm – 4:00 pm**
- **Texas State University**
- **San Marcos, TX**
- **For volunteer registration call (254) 230-4824.**

2018 FORT HOOD LIFEGUARD / WATERFRONT CERTIFICATION CLASSES (8)

1. February 23-28, 2018

**Friday (7:00 pm - 9:00 pm),
Saturday and Sunday (8:00 am – 5:00 pm)
and Monday through Wednesday
(5:00 pm – 9:00 pm)**

2. March 12-16, 2018 (Spring Break), 8:00 am – 5:00 pm

3. March 23-28, 2018

**Friday (7:00 pm - 9:00 pm),
Saturday and Sunday (8:00 am – 5:00 pm)
and Monday through Wednesday
(5:00 pm – 9:00 pm)**

2018 FORT HOOD LIFEGUARD / WATERFRONT CERTIFICATION CLASSES

(CONTINUED)

4. April 6-11, 2018

**Friday (7:00 pm - 9:00 pm),
Saturday and Sunday (8:00 am – 5:00 pm)
and Monday through Wednesday
(5:00 pm – 9:00 pm)**

5. April 20-25, 2018

**Friday (7:00 pm - 9:00 pm),
Saturday and Sunday (8:00 am – 5:00 pm)
and Monday through Wednesday
(5:00 pm – 9:00 pm)**

2018 FORT HOOD LIFEGUARD / WATERFRONT CERTIFICATION CLASSES

(CONTINUED)

6. May 4-9, 2018

Friday (7:00 pm - 9:00 pm),

Saturday and Sunday (8:00 am – 5:00 pm)

and Monday through Wednesday

(5:00 pm – 9:00 pm)

7. June 4-8, 2018, 8:00 am – 5:00 pm

8. June 11-15, 2018, 8:00 am – 5:00 pm

2018 FORT HOOD LIFEGUARD / WATERFRONT CERTIFICATION CLASSES

(CONTINUED)

- **Lifeguard Certification:
\$150 (Swimming Pools)**
- **Lifeguard and Waterfront Certification:
\$175 (BLORA Beach)**
- **Abrams Indoor Pool**
- **For information and to register, call (254) 287-4648.**

**SECOND ANNUAL CALIBER COLISION
AND DALLAS COWBOYS
MILITARY COMBINE**

- **February 24, 2018**
- **The Ford Center at the Star**
- **9 Cowboys Way**
- **Frisco, TX**
- **Register at**
<http://www.dallascowboys.com/calibercombine>

COMMUNITY SERVICES COUNCIL MEETING – January 24, 2018
OPEN DISCUSSION

SUGGESTED TOPICS FOR DISCUSSION

CLOSING REMARKS

Next Meeting

Wednesday, February 28, 2018, 10:30 am

**Community Events and
Bingo Center**

www.Hood.armyMWR.com